



Service Bulletin

INFORMATION

Subject: Information on the Use of Non GM Approved Battery Chargers and Booster Packs

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
All	All	2008	2016			All	All

General Motors testing has shown that the use of non-approved battery chargers and boosters can damage headlamp bulbs, control modules and other electrical components.

The vehicle may have been jump started using a non-approved battery charger or booster. Some models have shown to exceed 20 volts during a jump start event and damaged both low beam headlamp filaments.

Information on Approved Chargers/Boosters and Properly Maintaining Vehicle Batteries

GM Dealer Equipment has GM tested and approved chargers and boosters available. GM Dealer Equipment can be contacted by phone at 1-800-GM-TOOLS or by web at <http://www.gmdesolutions.com/index.php>. In Canada, go to the Dealer Equipment & Services (DES) Canada website at <http://www.des-canada.ca>.

Please reference the latest version of the following Technical Service Bulletins for properly maintaining vehicle batteries in dealer inventory.

- 09-00-89-002: Properly Maintaining Vehicles in Dealer Inventory
- 15-06-03-001: Cold Weather and Long Stand Time Battery Maintenance and Testing Tips

Vehicles properly maintained in inventory provide the best possible customer delivery and can increase your (CSI) Customer Satisfaction Index and help in retaining customers.

Warranty Information

Component damage caused by non-approved equipment should not be considered warranty and claims may be debited.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION