

**Attention: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager**

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| <input checked="" type="checkbox"/> Freightliner Dealers – US and Canada     | <input checked="" type="checkbox"/> FCCC Dealers – US and Canada              |
| <input checked="" type="checkbox"/> Sterling Dealers – US and Canada         | <input checked="" type="checkbox"/> Direct Warranty Customers – US and Canada |
| <input checked="" type="checkbox"/> Western Star Dealers – US and Canada     | <input checked="" type="checkbox"/> Travel Centers of America/Petro:Lube      |
| <input checked="" type="checkbox"/> Thomas Built Bus Dealers – US and Canada | <input checked="" type="checkbox"/> SelecTrucks Dealers – US and Canada       |
| <input checked="" type="checkbox"/> DDC Distributors                         | <input checked="" type="checkbox"/> Export                                    |

**IMPORTANT WARRANTY INFORMATION**

REF 14-005  
 Effective Repairs performed on or after 02/17/2014  
 Release 02/17/2014  
**SUBJECT Warranty Change for Remy 39MT Starter**

❖ **Remy Warranty Change**

Please be advised that Remy recently changed the warranty policy for the 39MT starter. Prior to 2014, a 39MT starter replacement under warranty required the use of a remanufactured part. The new policy allows for more flexibility when making starter replacement decisions as customers and dealers now have the option of using a new or reman component. The policy change is for 39MT starter failures only and is effective with repairs performed on or after February 17, 2014.

❖ **New Warranty Policy Details**

The choice between installing a new or reman component during a 39MT starter repair is at the discretion of customers and dealers. When warranty claims are filed, reimbursement will be made at the reman price if reman parts were used in repairs; if new parts were used, reimbursement will be made at the service part price. This policy adjustment relates to all active 39MT part numbers.

❖ **Warranty Manual Update**

The *Policies by Component* section of the DTNA Warranty Manual regarding Remy starters will be updated to the following:

“When a starter fails, replace the failed part as an assembly with a Remy remanufactured or new component purchased from Company. Use the table below for component replacement options. For vehicles under Daimler Trucks North America LLC Warranty, refer to the truck specification and Company parts-system to determine the correct remanufactured starter.

Remy Starter Replacement Guide		
Retail Sold Vehicles or Aftermarket Replacement	Remanufactured Component	New Component
39MT Starters	Yes	Yes
All Starters Except 39MT	Yes	No
Vehicles Not Retail Sold*	Remanufactured Component	New Component
All Starters	No	Yes

\*Vehicles either in transit or that have a failure prior to sale to the end customer”

**IMPORTANT WARRANTY INFORMATION LETTER**

Verify latest version on-line: [Important Warranty Information Letters are available at Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters](#)

**DISCLAIMER:** The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.