

Reference	SSM73636
Models	XF / X260
Title	XF (X260) Black pack bumper specification - VIN Range Y62619 - Y62916
Category	Body
Last modified	13-Nov-2017 00:00:00
Symptom	108000 Ext. Trim/Accessories
Content	<p>Issue: There is a possibility that some XF vehicles within the VIN range above - ordered with 'Black pack' option - have the front bumper trims and other features incorrectly built against the ordered specification.</p> <p>Cause: Manufacturing specification build error</p> <p>Action: Can you please check all vehicles within the above VIN range, within your control and market, and advise of any that are found to be incorrect by submitting an EPQR on the GCM system.</p> <p>Please then order the required replacement components from the JEPC, and rectify any affected vehicles, submitting a claim through the warranty system.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>