



Service Bulletin

PRELIMINARY INFORMATION

Subject: Turn By Turn Directions Not Displayed After Canada Upgrade

Models: 2007-2015 All GM Passenger Car and Light Duty Trucks With OnStar Canada Upgrade

Condition/Concern

Turn By Turn directions may no longer be displayed after the Canada OnStar upgrade outlined in the latest version of 15-08-44-001 is performed even though verbal directions are still provided. It is also important to note if a vehicle is not equipped with the Turn By Turn display option prior to the upgrade, it will not have it after the upgrade either.

Recommendation/Instructions

Engineering is aware of the issue and is currently researching the concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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