



Technical Journal

TITLE:

Climate unit, high pitch noise

REF NO: TJ 32353.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2017-06-19	STATUS DATE: 2017-06-29
FUNC GROUP: 8733	FUNC DESC: Electric motor	Page 1 of 2	

“Right first time in Time”

Attachment

File Name	File Size
S_V90 2 zones.pdf	5.1121 MB
S_V90 4 zones.pdf	5.6979 MB
XC90_2 zones.pdf	2.9953 MB
XC90_4 zones.pdf	4.5539 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		0000350-0015444	201617-201704
235							2017-2017		0000160-0015541	201624-201704
236							2017-2018		0000098-0002563	201646-201704
238							2018-2018		0000162-0999999	201646-999952
256							2016-2018		0000561-0165842	201505-201704

CSC Customer Symptom Codes

Code	Description
D5	Climate control system/Unusual noise

VST Operation Number

VST Operation Number	Description
98666-2	Damper motors adjusting acc. to TJ32353



DTC Diagnostic Trouble Codes

Text

DESCRIPTION:

Customer may hear a high frequency noise from the climate system shortly after starting the car. New foam rings between upper actuators (4 zones) and shafts in the Climate unit have been implemented in plant from 2017w04.

SERVICE:

In case of customer complaints, install new foamrings according to the attached instruction.

S/V90 4-zone
XC90 4-zone
S/V90 2-zone
XC90 2-zone

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8733.