

Classification:

BT17-024

Reference:

ITB17-059

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Date:

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2015 – 2016 Q50 AND Q50 HYBRID; FRONT SEAT VIBRATION

APPLIED VEHICLES: 2015 – 2016 Q50 (V37)
2015 – 2016 Q50 Hybrid (V37)

IF YOU CONFIRM

There is a rattle or vibration in the front driver or passenger seat when driving.

ACTION

Replace the front seat rail nuts with the new ones listed in the **PARTS INFORMATION** section of this bulletin.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

NOTE: Some photos show the front seat removed for clarification purposes. The seat does NOT have to be removed to perform the repairs outlined in this bulletin. Passenger side shown, driver side is similar.

1. Adjust the front seat to the most forward position.

NOTE: The seat must be in the forward most position otherwise the screw shaft will rotate when attempting to remove the nuts in the next steps.



Figure 1

2. Raise the front seat to the highest position.



Figure 2

3. Remove the nut on the screw shaft front outboard position.

NOTE: Do NOT remove the washer installed behind the nut on the outboard and inboard positions. Refer to Figure 4.

4. Remove the nut on the screw shaft front inboard position.

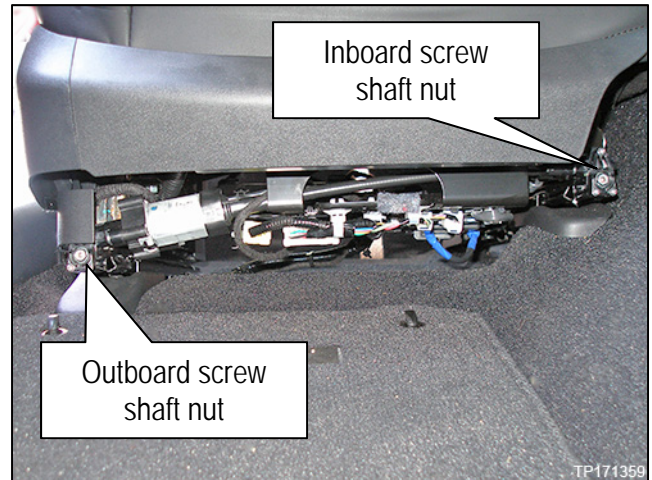


Figure 3

NOTE: Do NOT remove the washer installed behind the nut on the outboard and inboard positions.

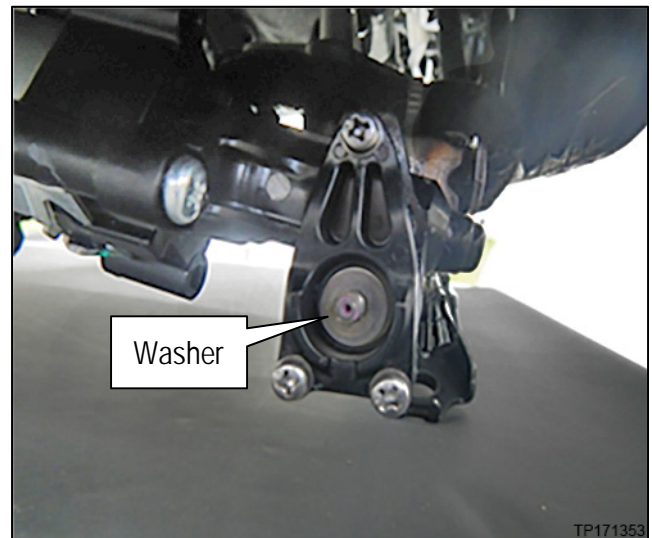


Figure 4

5. Hand tighten the new M4 flanged nuts.

NOTE: New M4 flanged nuts are listed in the **PARTS INFORMATION** section of this bulletin.

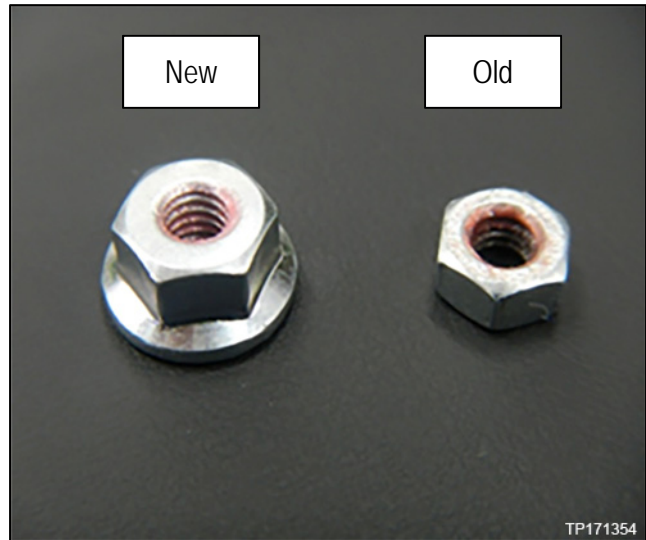


Figure 5

6. Position the front seat to the rearmost position.

NOTE: During final torque process, the seat must be in the rearmost position otherwise the screw shaft will rotate when attempting to tighten the nuts in the next step.



Figure 6

- Torque the new M4 flanged nuts to 1.9 N·m, (19 kg-m, **16.8 in-lb**).

IMPORTANT: To allow the thread locker on the new nuts to cure, do not operate the seat slide for 15 minutes.



Figure 7

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
M4 FLANGE NUT (Bag of 4 nuts)	68898 – 4HA0A	1 per side

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Seat Slide Adjusting Screw Nut-One Side	(1)	VX4RAA	ZE	32	0.3
Replace Seat Slide Adjusting Screw Nuts-Both Sides		VX4RBA			0.5

(1) Reference the electronic parts catalog (FAST), and use the Front Seat Frame as the Primary Failed Part (PFP).