

Classification:

EL17-035

Reference:

ITB17-055

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## INFINITI; INTELLIGENT KEY IDENTIFICATION AND REGISTRATION TIPS

**APPLIED VEHICLES:** 2017-2018 Q50 and Q50 Hybrid (V37)  
2017-2018 Q60 (V37)  
2017-2018 QX60 and QX60 Hybrid (L50)

**NOTE: APPLIED VEHICLES equipped with Intelligent Key only.**

### SERVICE INFORMATION

When replacing or adding an Intelligent Key, it is very important to make sure the correct Intelligent Key is selected from the parts department.

- A running change was made that will help identify the correct Intelligent Key.
- Beginning in late 2017 and early 2018 the last five digits of the Intelligent Key part number is marked on the Intelligent Key under the mechanical key.
  - See page 2 for location images of this part number addition.

### NOTE:

- A correct Intelligent Key may or may not have the last five digits of the part number as shown on page 2.
- The above running change was applied as a "help" to identify the correct Intelligent Key for a given vehicle, but the actual part number listed in the parts catalog did not change.
- Make sure to use the electronic parts catalog (FAST) or equivalent to confirm the correct Intelligent Key for a given vehicle.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

## Part Number Location on Intelligent Key

To access the last five (5) digits of the part number on an Intelligent Key:

- Unlock the lock, and then remove the mechanical key (see Figure 1).
- View the part number where shown in Figure 1 and 2.

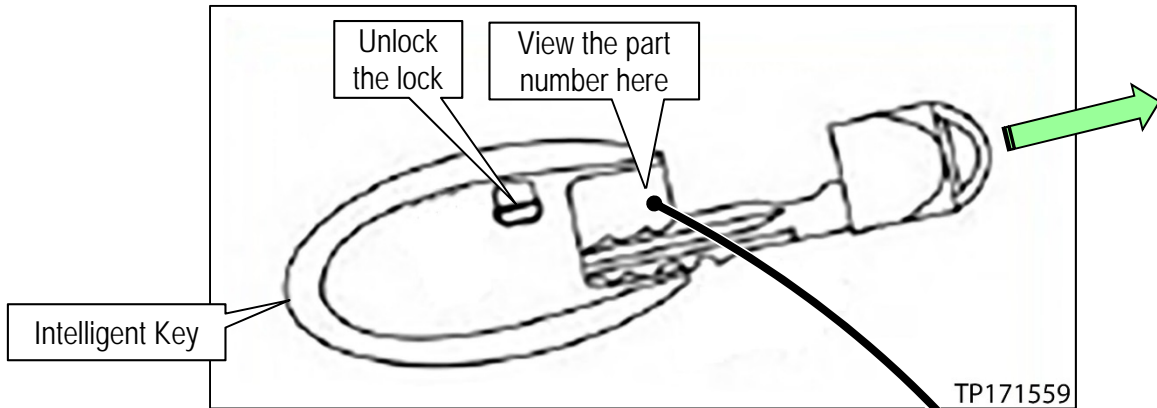


Figure 1



Figure 2

**NOTE:** This part number may supersede (change) in the future, but it can still be used to determine the correct Intelligent Key-to-vehicle application.

## Intelligent Key Registration Tips

- Only an Intelligent Key that has never been initialized/registered can be initialized/registered, and to one vehicle only.
- Once an Intelligent Key has been initialized/registered to one vehicle, it cannot be initialized/registered to another vehicle.

### Examples:

- If a new Intelligent Key is “borrowed” from the parts department and is initialized/registered to a vehicle “for testing purposes”, it cannot later be sold for use on another vehicle since it cannot be reinitialized/reregistered again.
  - An Intelligent Key cannot be “borrowed” from a known good vehicle for testing purposes.
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- Two (2) quick tones will be heard when an Intelligent Key has been successfully initialized/registered via the ignition switch.
  - More than two tones are heard when an Intelligent Key has not been initialized/registered via the ignition switch.
  - The two most common reasons why an Intelligent Key will not initialize (more than two tones heard) are:
    - The Intelligent Key is registered to another vehicle.
    - The wrong Intelligent Key (one that is incorrect for the vehicle application) is being used.