

<b>Reference</b>	SSM73688
<b>Models</b>	Discovery / L462 Discovery Sport / L550 LR2 / L359 LR3 / L319 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494 Range Rover Velar / L560
<b>Title</b>	Service requirements after successfully recharging batteries.
<b>Category</b>	Electrical
<b>Last modified</b>	14-Dec-2017 00:00:00
<b>Symptom</b>	203000 Basic Electrical
<b>Content</b>	<p><b><u>Issue:</u></b> Unable to resolve all customer concerns after successful recharge of a vehicle's primary or secondary battery.</p> <p><b><u>Cause:</u></b> Failure to reset the vehicle's battery monitor stored values.</p> <p><b><u>Action:</u></b> Similar to the service requirements following a vehicle battery replacement, technicians must also use the JLR approved diagnostic system to perform the "Battery replacement" service function (where applicable) following any successful primary or secondary battery recharging operations.</p> <p>This additional service procedure is required to reset the vehicle's battery monitor stored values to ensure correct operation the vehicle charging system and Intelligent Stop Start functions.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p>

5 = Excellent – All required information provided to resolve the customer concern.