



LTB01139NAS1

# TECHNICAL BULLETIN

20 DEC 2017

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

## INFORMATION

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### SECTION:

419-00: Electronic Feature Group

### SUBJECT/CONCERN:

Clock Inoperative or Not Displayed on Touchscreen

### AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
Discovery Sport (LC)	2015	501001-546084	Halewood	Vehicles With: InControl Touch

## MARKETS:

NORTH AMERICA

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## CONDITION SUMMARY:

### SITUATION:

The Touchscreen clock may be inoperative or not displayed.

### CAUSE:

This may be caused by a software error within the InControl® Touch Audio Head Unit (AHU).

### ACTION:

Should a customer express this concern, follow the Diagnostic Procedure below.

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## PARTS:

No Parts Required

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## TOOLS:



Jaguar Land  
Rover-approved  
Midtronics battery  
power supply



Jaguar Land  
Rover-approved  
diagnostic tool  
with latest SDD  
Software  
Management Pack

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## WARRANTY:

## NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Audio control module (front) - Configure	86.90.37	0.7	42	LR060967

**NOTE:**

Normal Warranty procedures apply.

## DIAGNOSTIC PROCEDURE: SDD

**This Diagnostic Procedure is only for vehicles requiring the Jaguar Land Rover-approved diagnostic tool with Symptom Driven Diagnostics (SDD).**

**CAUTIONS:**

- A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during diagnosis / module programming.
- All ignition ON/OFF requests must be carried out. Failure to perform these steps may cause damage to control modules in the vehicle.

- 1 Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

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**NOTE:**

The Jaguar Land Rover-approved diagnostic tool must be loaded with SDD152.00 Software Management Pack v285 (or later).

Connect the Jaguar Land Rover-approved diagnostic tool to the vehicle and begin a new session.

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- 3 Follow all on-screen instructions, allowing the diagnostic tool to read the VIN, identify the vehicle, and initiating the data collect sequence.
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- 4 If the hyperlink is not available:

- 1 Select **Diagnosis** from the Session Type screen.

- 2 Select the **Selected Symptoms** tab.

- 3 Select one of the following symptoms:

- **Electrical - Information and entertainment system - Touch screen display**

- 4 Select **continue**.

- 5 Select the **Recommendations** tab.

- 6 Select **Run** to perform the '**Configure existing module - Audio head unit - Low line**' option.

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- 5 Follow all on-screen instructions until the application completes successfully.

- 1 When prompted, select the **Clear DTCs** option following completion of the software download.

- 2 When all tasks are complete, go to the next Step.

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- 6 Exit the current session.

- 1 Select the **Session** tab.

- 2 Select the **Close Session** option.

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- 7 Disconnect the diagnostic tool and battery power supply from the vehicle.