

**On-car analysis list from December 1st, 2015  
please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta, Golf, Passat	15	2.0TDI CVCA/CRUA	All	Oil Light	Customer states the oil light is on
	Jetta Hybrid	13 - 15	All	All	P309F and P309D Fault Code	Mil-on no electric drive mode, untouched vehicles
	Golf, Jetta, Passat, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CRUA)	All	Glow Plug	MIL-on with glow plug pressure sensor faults and a confirmed loose glow plug connector with no previous repairs
	Tiguan	15	All	All	P0455 in ECM	MIL-on with P0455 (untouched vehicle with no previous EVAP related repairs)
	Touareg	11-15	3.0L (CATA/CNRB)	All	P0087/Fuel Pump Noise/Crank-No-Start	Customer states crank no start, in-tank fuel pump making noise, possibly with P0087 (No previous repairs for High Pressure Pump concerns)
	Passat	12 and 14	2.0TDI (CKRA)	All	P0202A and/or P202B in ECM (MY12 and 14 only, no MY13)	MIL-on with <u>static</u> fault code P202A and or P202B
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
	Passat, Jetta, Beetle, Golf, Golf Sportwagen	15	2.0TDI (CVCA/CRUA)	All	Oil Pressure Switch	Engine Oil light and/or MIL-on with P164A or P164B
	Passat	15	2.0TDI (CVCA, CRUA)	All	Coolant Light	Customer states coolant light on and/or coolant is low, but no leak present
	Jetta, Passat, Jetta Sportwagen, Beetle, Beetle Conv	14	2.0TDI (CKRA, CJAA)	All	EGR Fault	MIL-on fault code P046C (untouched vehicles only)
Jetta, Passat, Beetle, Beetle Conv	15	1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA)	All	Injector	MIL-on misfire faults (injector must be confirmed to be the cause of misfire)	
Electrical	Jetta, Beetle, Beetle Conv	15-16	All	All	Steering Column Lock	Ignition key hard to turn (vehicles built December 12, 2014 or later)
Body	Golf/GTI, Golf Sportwagen	15	All	All	AC Compressor	AC inoperative/blows warm AC compressor clutch damaged/broken
	Jetta, Passat	15-16	All	All	Door Lock	Any MFI "Door Ajar" concern (Vehicle VIN ranges: <b>Jetta</b> FM219981 – FM350000 or after FM354021 / <b>Passat</b> after FC025559)
	Beetle, Beetle Conv	16	All	All	Front Door Window Guide	Window does not go up/gets stuck halfway
	Golf Sportwagen	15-16	All	All	Sunroof Water Drain	Water leak from sunroof/headliner, water stains on headliner
	Jetta, Beetle, Beetle Conv	14	All	All	AC Compressor	AC inoperative/blows warm N280 valve stuck or inoperative
	CC	14-16	All	All	Front Seat Cover	Customer states the lower front seat cover is loose (front seats only)