

On-car analysis list from February 3rd, 2016
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta Hybrid	13 - 15	All	All	P309F and P309D Fault Code	Mil-on no electric drive mode, untouched vehicles
	Touareg	11-15	3.0L (CATA/CNRB)	All	P0087/Fuel Pump Noise/Crank-No-Start	Customer states crank no start, in-tank fuel pump making noise, possibly with P0087 (No previous repairs for High Pressure Pump concerns)
	Passat	12 and 14	2.0TDI (CKRA)	All	P0202A and/or P202B in ECM	MIL-on with static fault code P202A and or P202B (MY12 and 14 only, no MY13)
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
	Jetta, Passat, Jetta Sportwagen, Beetle, Beetle Conv	14	2.0TDI (CKRA, CJAA)	All	EGR Fault	MIL-on fault code P046C (untouched vehicles only)
	Jetta, Passat, Beetle, Beetle Conv	14-15	1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA)	All	Upper Timing Cover	Engine Oil leak, upper timing cover leaking oil
	Jetta	16	1.4T (CZTA)	All	P0456 Fault Code	MIL-on with P0456 (untouched vehicles California ONLY)
Chassis	Golf /GTI (A7)	16	All	All	Strut Noise (2/3/2016)	Customer states there is a noise while turning/ going over bumps (noise from strut bearing/mount area)
	All	16	All	All	Alignment	Vehicle alignment not correct, steering off center, pulls, drifts, during PDI (no prior alignment repairs)
Body	Jetta, Passat	15-16	All	All	Door Lock	Any MFI "Door Ajar" concern (Vehicle VIN ranges: Jetta FM219981 – FM350000 or after FM354021 / Passat after FC025559)
	Golf Sportwagen	15-16	All	All	Sunroof Water Drain	Water leak from sunroof/headliner, water stains on headliner
	CC	14-16	All	All	Front Seat Cover	Customer states the lower front seat cover is loose (front seats only)