



Technical Service Bulletin

94 High beam inoperative

94 17 89 2036670/3 July 24, 2017. Supersedes Technical Service Bulletin Group 94 number 14-58 dated December 10, 2014 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2013 - 2017	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Added model year) Revised <i>Warranty</i> (Added Claim Types)
2	12/10/2014	Revised <i>Warranty</i> (Updated Labor Operations)
1	03/07/2014	Initial publication

- The high beam is inoperative on one side of the vehicle. The low beams operate correctly.
- A warning may appear in the instrument cluster.

The following DTCs may be present in the central electrics control module, J519 (address word 0009):

- **DTC 003206** (Activation of Right Low Beam Reflector - electrical malfunction in circuit)
- **DTC 003205** (Activation of Left Low Beam Reflector - electrical malfunction in circuit)

Technical Background

The connection for the high beam shutter is not connected in the affected headlight.

Production Solution

Not applicable.



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Service

1. Remove the affected headlight and open the service cap.
2. Check the connectors (Figure 1) to see if they are securely connected.



Figure 1. Connectors to be checked.

3. If any connector is loose, inspect it for damage. If no damage is found, re-secure the connector. If it cannot be re-secured, replace the headlight.

 **Note:**

When re-securing the connection, do not use a screwdriver or other metal object.

4. Re-connect the headlight and check the repair:
 - If the concern is no longer present, re-install the bumper cover, adjust the headlight(s), and complete GFF.
 - If the concern is still present, continue with diagnosis.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9415		
Damage Code:	0018		
Labor Operations:	Front bumper cover remove + reinstall	6329 1900	90 TU
	Headlight assembly remove + reinstall (If repairing only one headlight)	9415 1950	20 TU
	2 Headlight assembly remove + reinstall (If repairing two headlights)	9415 2050	40 TU
	Headlight repair (If repairing only one headlight)	9415 4199	10 TU
	2 Headlight repair (If repairing two headlights)	9415 4299	20 TU
	2 Headlight assembly adjust	9415 1600	20 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 60 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2036670/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2036670) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.



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