



Volkswagen

## VOLKSWAGEN DEALERSHIP COMMUNICATION

To: **Service Manager – Service Director**

From: VWGoA Workshop Technology

Subject: **Offboard Diagnostic Information System Service (ODIS Service)  
Application Version 4.0.0 and TDI Gen 2 Flash**

Name

Title

Department

Date: 02.10.17

Colleagues,

ODIS Service application version **4.0.0** and Volkswagen diagnostic content version **2.33.1** are currently available for automatic update download from our servers. If you have not already done so (as per our previous email broadcast: Version 4.0.0 –Manual Download) we urge you to initiate the download and installation of these updates immediately on all VAS Diagnostic Devices in service.

Please note that timely installation of the updates specified above are a prerequisite for error-free performance of the “Gen II” flash for TDIs (that will be available soon). **Under no circumstances must the Gen II flash be performed using the previous ODIS Service application and diagnostic content versions.**

Please note, all SVM (software flashes) must be done with the diagnostic interface hardwired to the VAS diagnostic device via the USB cable. **Use of Bluetooth or the dealership WLAN (WiFi) for this action is prohibited.**

Any claims for consequential damage resulting from use of a Bluetooth or WiFi connection will be denied.

If you require additional cabling or diagnostic interface devices, they are available from the Volkswagen Special Tools and Equipment Program (link available in the Service section of vwuhub).

Given the extremely critical, high-visibility nature of TDI resolution activities, every effort must be made to ensure error-free flash performance, and we appreciate your immediate attention to these important matters.

Thank you.