

Tech Tips

TT 91-14-01

Date: January 17, 2014

2014-2015 Eos, Jetta, Beetle, Passat, CC, Tiguan Car Net™
Equipped Vehicles False Outbound Calls

May 8, 2015: Update to Model Year Applicability.

If a 2014-2015 Model Year vehicle equipped with the Car Net™ system experiences a customer complaint where the system is placing false outbound calls, it is possible that the cause is a loose or unplugged connector at the 3-Button Assembly in the overhead console. If this concern is verified and there is no damage to the terminal(s) or connector(s), simply secure or plug in the loose connector.

