

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

# VW Elsa Newsletter



Das Auto.

Edition 141: June 22, 2015

## Content

- [Wiring Diagrams Updates](#)
- [ElsaPro Infomedia Icons Grayed Out](#)
- [Workshop Equipment Tool Storage Application](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Tech Tips](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



## Wiring Diagrams Updates

i-Wire content is fully integrated and dynamic.

To access i-Wire, login to ServiceNet.



## **ElsaPro Infomedia Icons Grayed Out**

Service Information has received notification that some users are experiencing inactive or grayed out infomedia icons (i.e., repair manuals, technical service handbook) after entering a VIN in ElsaPro.

If this happens, press the F5 Key or the Refresh button in your browser and re-enter the VIN. The infomedia icons should now be active.

If this does not resolve the issue, please submit an ElsaPro Feedback.

Service Information is working with both local IT and IT in Germany to identify the root issue and repair it as quickly as possible.

## **Workshop Equipment Tool Storage Application**

VWGoA has been working on a Tool Storage Application (TSA) necessary to address the tool storage management needs of today's dealerships.

Due to the popularity of the application during dealer meeting demonstrations and positive feedback from pilot dealers, VWGoA is proud to announce that we will begin the rollout of the Workshop Equipment Tool Storage Application in late June, 2015.

This new application provides enhanced functionality and many custom features to help effectively manage your service tools & equipment inventory.

Application functionality highlights include:

- Tool check out / in.
- Customizable tool placement.
- Ability to upload optional and locally procured tools.
- Adaptable features to suit individual dealer's needs.
- Accountability and usage reports.

- Dealer administrator and Technician login management rights.
- Downloadable minimum required tool list.
- Accessed through the Service Tools & Equipment website.



In the coming weeks, stay tuned for updates regarding rollout details, quick start guide and phased application enhancements.

## Technical Bulletins

<b>21 15 05 - 2036110 Supersedes Technical Bulletin V21 1503 dated January 21, 2015 to update note about engine oil circuit flushing.</b>									
Model(s)	Year	Eng. Code	All	VIN Range From	VIN Range To				
Passat	2012–2014	2.0L TDI (CKRA)	All	All	All				
<p>Engine Lacks Performance, Shaft of Turbine Fan of Turbo Charger Broken or Seized            Check Engine Light ON, Reduced Performance or Noise from Turbocharger. DTC P0299 may be stored in ECM.</p> <table border="1"> <thead> <tr> <th>DTC</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>P0299</td> <td>Turbo/Super Charger Underboost</td> </tr> </tbody> </table> <p><b>Production Solution:</b> Implemented into production.</p>						DTC	Description	P0299	Turbo/Super Charger Underboost
DTC	Description								
P0299	Turbo/Super Charger Underboost								

[Back to top](#)

**91 15 06 - 2039352 Supersedes Technical Bulletin V91 1505 dated May 21, 2015 to update vendor code.**

**Modular Infotainment System (MIB) Radio Switches to FM Station 87.7**

Model(s)	Year	Eng. Code	All	VIN Range From	VIN Range To
Golf/GTI, Golf R, Golf Sportwagen	2015	All	All	All	All

The customer may complain that, intermittently, the FM radio station will have switched to the station 87.7 upon start up. This condition occurs without the driver selecting this station intentionally.

**Note:** This technical bulletin must be read in its entirety before attempting the software update.

**Production Solution:** Not applicable.

## Pending Service Solutions

No new Pending Service Solutions this week.

## Tech Tips

No new Tech Tips this week.

## Campaigns

<b>20W5 - Fuel Delivery Unit</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf/GTI	2015	Gasoline Engine	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

On some vehicles, contamination due to improper nickel plating of certain subcomponents within the fuel pump may cause excessive pump friction, potentially resulting in an inoperative fuel pump. If the fuel pump becomes inoperative due to this condition, it may result in a no-start condition or a stall while driving without warning, and without the ability to restart the vehicle. An engine stall without warning while driving can increase the risk of a crash.

## Updates

64D6 – Window Lifter Motors (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle/Beetle Convertible	2014–2015	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>This update has been proactively released to prevent front power window malfunctions.</p> <p>This UPDATE is in effect until removed.</p> <p>Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"><li>• Procedure is valid only for vehicles that show the 64D6 code in Elsa, Campaign/Action Information screen <u>on the day of repair</u>.</li><li>• If the vehicle is sold it must be within the New Vehicle Limited Warranty.</li><li>• Procedure must be performed within the allotted time frame stated in this UPDATE.</li><li>• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.</li></ul>					

## Suggestions

Please send comments or suggestions to: [vwg.workshopinformation@vw.com](mailto:vwg.workshopinformation@vw.com)

[Back to top](#)

© 2015 Volkswagen of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.