


VOLVO CAR SERVICE AND PARTS BUSINESS				
<h1>Parts Bulletin</h1>				
TITLE: <b>Parts Return: 31380014 Spark Plug Kit</b>				
GROUP: <b>28</b>	CAT/NO: <b>001</b>	REFERENCE BULLETINS:	CAR MARKET: <b>United States and Canada</b>	
COPY TO / CIRCULATIONS (PLEASE INITIAL):			ISSUE DATE: <b>2017-10-09</b>	STATUS DATE: <b>2017-10-09</b>
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	
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**“Right first time in Time”**

Please return stock of the following earlier version part numbers to your servicing Distribution Center.

Enter discrepancy code “52” in Volvo Vision and reference this bulletin in the “Information to Supplier” fields, otherwise the return claim will be denied.

When entering discrepancy code “52,” you can leave the “Invoice” field blank, since the system does not require an invoice number with discrepancy code “52.”

You will receive return permission from Volvo Vision within three (3) days of transmittal. Submit all claims by November 9, 2017, otherwise claims will be denied.

<b>Earlier Version</b>	<b>Later Version</b>	<b>Description</b>
31380014	31673604	Spark Plug Kit

**MUST BE RETURNED BY NOVEMBER 9, 2017**