Technical Service Bulletin

57 Advanced key inoperative

57 15 13 2027406/2 August 17, 2015. Supersedes Technical Service Bulletin Group 57 number 11-54 dated August 18, 2011 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2016	All	Not Applicable
A6, A7	2012 - 2016	All	Not Applicable
A8	2011 - 2016	All	Not Applicable
Q7	2016	All	Not Applicable

Condition

REVISION HISTORY		
Revision	**Date**	**Purpose**
2	-	Revised header data (Added model years)
1	8/18/2011	Initial publication

Audi advanced key (keyless entry) is inoperative on all doors, but the engine can be started with the keyless starting system (keyless go).

Technical Background

The keyless starting system (keyless go) is a standard feature; Audi advanced key is an optional feature.

All vehicles have an engine start-stop button (-E408-) and touch sensor surface on the outer door handles (Figure 1), but this does not mean that the optional Audi advanced key function is installed.

Figure 1. Start-stop button and door handle with touch sensor surface.

Production Solution

Not applicable.

Service

Confirm that the vehicle does not have Audi advanced key (vehicles with PR number **4I3** or **4F2** have Audi advanced key), then explain the *Technical Background* to the customer.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2027406) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.