

Technical Service Bulletin



96 Sunglass holder will not close or is stuck closed

96 15 00 2027416/6 August 28, 2015. Supersedes Technical Service Bulletin Group 96 number 14-85 dated July 24, 2014 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 – 2016	All	Not Applicable
A5	2008 – 2016	All	Not Applicable
A6	2005 – 2016	All	Not Applicable
A7	2012 – 2016	All	Not Applicable
A8	2011 – 2016	All	Not Applicable
Q5	2009 – 2016	All	Not Applicable
Q7	2007 – 2016	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
6	-	Revised title Revised <i>Condition</i> (Added information)
5	7/24/2014	Revised header data (Added model years) Revised <i>Warranty</i> (Updated labor operations)
4	5/28/2013	Revised header data (Added model year)

- The sunglass holder in the dome light assembly will not latch closed or is stuck closed.
- The condition may be intermittent.

Technical Background

The sunglass holder spring latch mechanism may have been damaged during the assembly procedure.

Production Solution

Optimized sunglass holder spring latch and dome light installation procedure.

Service

Check the movement of the sunglass holder. If the operation is smooth (guide pins and springs on side of holder are okay), replace *only* the sunglass holder spring latch (push-push element) in the dome light assembly (Figure 1).



Figure 1: The sunglass holder spring latch mechanism.



Tip: Do *not* replace the dome light assembly.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9620		
Damage Code:	0010		
Labor Operations:	Interior light remove+reinstall	9620 1900	30 TU
	Replace sunglass holder spring	9620 9999	5 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2027416/6		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
4F0947117	Spring for sunglass holder	1

Additional Information

All parts and service references provided in this TSB (2027416) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.