

[Next Unread Message](#)**View Message****Sent on** 07 24 2014 **Expires on** 08 07 2014**From** Parts and Service Division**Subject** Request for Parts: 2013 ILX 12V Battery Failure

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2013 ILX 12V Battery Failure

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2013 ILXs with a customer complaint of a no-start condition which requires the 12V battery to be replaced. To fully understand the cause of this occurrence, AHM would like to collect a certain part prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Mileage must be over 15,000 miles.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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