

[Next Unread Message](#)**View Message****Sent on** 07 24 2014 **Expires on** 08 07 2014**From** Parts and Service Division**Subject** Request for Visit: 2014-2015 Pilot Soft Brakes (Zone 3)

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2014-2015 Pilot Soft Brakes (Zone 3)

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2014-2015 Pilots with a complaint of brakes having a soft feel or having excessive pedal travel. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to your attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. No previous repair on the brakes.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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