Next Unread Message

View Message

Sent on	07 23 2014 Expires on 10 20 2014
From	American Honda Parts, Service & Technical Division, Campaign Administration
Subject	Stop Sale/Recall: 2001-11 Multi-Model Airbag Inflator BULLETIN UPDATE

DATE: July 23, 2014

TO: All Honda Service Managers and Personnel

FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Recall: 2001-11 Multi-Model Airbag Inflator BULLETIN UPDATE

On Monday, June 23, 2014, American Honda announced three recalls for various 2001-11 Honda models. As of July 23, 2014, affected VINs have been identified, and service bulletins 14-040, *Safety Recall: Accord, Civic, and Others – Front Passenger's Airbag Inflator Can Be Over-Pressurized*, 14-045, *Recall: Front Driver's Airbag Inflator May Produce Excessive Pressure After Long-Term Exposure to High Absolute Humidity Recall*, and 14-046, *Recall: Front Passenger's Airbag Inflator May Produce Excessive Pressure After Long-Term Exposure to High Absolute Humidity* have been posted to ISIS. However, due to the large number of affected units, American Honda is still in the process of populating the VIN status inquiry function on iN, which is expected to take several days. When this process is complete, American Honda will notify all dealers again via iN message. Until that time, the existing acknowledgement procedure must be used for all potentially affected vehicles.

All of the vehicles displaying links to service bulletins 14-040, 14-045, and 14-046 are considered "affected vehicles." Accordingly, American Honda is providing the verbiage below to facilitate service of these "affected vehicles." Should an "affected vehicle" arrive for service, the customer <u>must be</u> advised that their vehicle is subject to a recall and the dealer must document that they advised the customer. The following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle displaying links to one of the service bulletins listed above. Once parts are available, the normal procedures under DOM 7.2.1 will apply for this recall.

Suggested Verbiage to be included on Repair Order:

"Customer advised that:

The vehicle is subject to one or more recalls affecting the driver's and/or passenger's front airbag inflators. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component."

American Honda will notify dealers again once additional details on parts and customer communications are available.

© 2000–2014, American Honda Motor Co., Inc. All Rights Reserved.