

Tech Tip T-TT-0478-18

January 30, 2018

Front Door Lower Exterior Molding Gap

USA

Vehicle Exterior

Door/Hatch

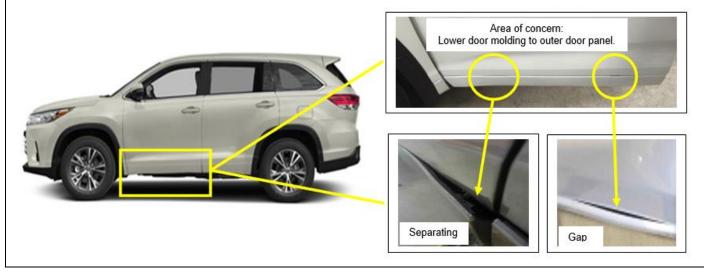
2017-Present Highlander / HV2018 Highlander / HV

APPLICABLE VEHICLES

2017-2018	Highlander	2017-2018	Highlander HV
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CONDITION

Some vehicles may experience a condition in which the LH or RH front door outside molding exhibits a gap, looseness or separation from the outer door panel.



RECOMMENDATIONS

Please document the following during diagnosis and repair of the vehicle and submit a DPR:

- Overall photograph of affected door.
- Location of gap, looseness or separation between door molding and outer door panel.
 - Photograph door with masking tape to mark location of gap and measure distance from front of door to center of gap location.
- Inspect installation condition of molding retaining clips during disassembly.
 - Photograph location of clip(s) damaged or improperly installed into molding and/or outer door panel. If photo is unavailable, include description of clip installation condition.
 - Include measurement of distance from front of door to affected clip(s).
- Inspect double sided tape condition during disassembly.
 - Photograph tape condition in affected area for signs of dust or separation of tape.

LINK REFERENCES

1. <u>EXTERIOR PANELS / TRIM: FRONT DOOR OUTSIDE MOULDING: REMOVAL; 2014 - 2018</u> MY Highlander [12/2013 - ???????]

07/30/2018