

## View Message

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**Sent on** 06 05 2014 **Expires on** 06 19 2014  
**From** Parts and Service Division  
**Subject** Request for Parts: 2013-2014 Accord Rear Wheel Bearing Noise

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2013-2014 Accord Rear Wheel Bearing Noise

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2013-2014 Accords with a complaint of a rear wheel bearing noise. The noise can be described as growling, humming, groaning, whirring, or roaring. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 1HG.
2. Mileage must be less than 12,000 miles.
3. All 2-door, 4-door, L4 & V6 are accepted except for Hybrid.
4. No previous repairs to the rear knuckle/wheel bearing.
5. Must be able to duplicate the noise.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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