

[Next Unread Message](#)**View Message**

<b>Sent on</b>	01	30	2018	<b>Expires on</b>	02	12	2018
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Parts: 2015-2017 TLX A/C Compressor Seizure						

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Parts: 2015-2017 TLX A/C Compressor Seizure

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2015-2017 TLXs with a client complaint of A/C not cooling or blowing warm air. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Mileage must be over 10,000 miles.
2. Must confirm that the compressor is seized (careful not to lose any oil in the pipes or the compressor)
3. No previous A/C system repairs.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.