INTERACTIVE NETWORK

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Sent on	05	05 2014 Expires on 05 19 2014	
From	Parts and Service Division		
Subject	ct Request for Parts: 2013-2014 Accord Rear Wheel Bearing Noise		
	To: From:	All Honda Service Managers/Advisors Technical Research & Support Group	

RE: Request for Parts: 2013-2014 Accord Rear Wheel Bearing Noise

This message is solely directed to Honda dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2013-2014 Accords with a complaint of a rear wheel bearing noise. The noise can be described as growling, humming groaning, whirring, or roaring. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. VIN must start with 1HG.
- 2. Mileage must be less than 12,000 miles.
- 3. All 2-door, 4-door, L4 & V6 are accepted except for Hybrid.
- 4. No previous repairs to the rear knuckle/wheel bearing.
- 5. Must be able to duplicate the noise.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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