

2005-10 Odyssey Fuel Pump Module Leak Safety Recall Q&A

What is the reason for this recall?	Prolonged exposure to acidic chemicals, which are present in some car wash formulas and the general environment, along with high ambient temperatures, may cause the cover of the fuel strainer to deteriorate prematurely, resulting in cracks in the material. Cracks in the cover of the fuel strainer, which is located on the top of the fuel tank, could lead to a fuel smell being present or, in extreme cases, to leaking fuel, increasing the risk of fire.
What is the fuel strainer made of that acid can weaken it? Please explain how acid causes the deterioration.	The fuel strainer is made of a special plastic material. The original design allowed moisture to pool on the cover, which could trap and concentrate acidic substances as the moisture evaporated. When combined with high temperatures and regular pressurization of the fuel tank, the weakened material can potentially crack, allowing fuel vapor to escape.
How can a crack in the strainer near the top of the fuel tank lead to a fuel leak?	Liquid gasoline sloshes around the fuel tank while the car is moving, and a small amount of fuel could make its way out of a crack in the strainer, gather on top of the fuel tank, and run down to drip on the ground.
Is there an ignition source on the vehicle near where the fuel could leak that could cause a fire?	No. While a fire is unlikely, external ignition sources are a concern (i.e. cigarettes, etc.).
What will be done to repair recalled vehicles?	A Honda dealer will replace the fuel strainer, which is located on the top of the fuel tank, with an updated part.
What is different about the updated fuel strainer?	The updated fuel strainer is shaped differently to make it less susceptible to this problem.
How long will the fuel strainer replacement take?	Customers should ask their dealers for a time estimate when making an appointment for repair, as each dealer's daily schedule is different. The fuel strainer replacement itself takes under 2 hours.
How did Honda discover this problem?	Warranty claims at dealers for the Malfunction Indicator Lamp (MIL) and complaints of a fuel vapor smell revealed this issue.
Is this a supplier issue or a Honda design issue?	The issue is Honda's responsibility.
When will customers be notified?	Initial customer notification letters will be mailed from late-April to early-May 2014. Additionally, at that time, owners will be able to check their vehicle recall status online at www.recalls.honda.com . When updated repair parts become available in the summer of 2014, secondary notification letters will be sent, inviting owners of affected vehicles to make appointments for repair.
What should a customer do if their vehicle is experiencing a problem now?	If a customer is currently experiencing a MIL (aka "Check Engine Light") or a fuel smell or visible leak, they should contact a Honda dealer as soon as possible to schedule an inspection.
What if a vehicle requires repair before updated parts are available?	Vehicles currently experiencing a leak from the fuel pump strainer will be repaired with an original (not updated) replacement fuel pump strainer to temporarily resolve the issue, as the cracks in the cover take a prolonged period to develop. Once the newly designed replacement parts become available in the summer, these vehicles will need to return for a permanent repair.
Are all 2005-2010 Odysseys part of this recall?	Yes. All 2005-2010 Odyssey minivans sold in the US are included in this recall.
Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.
Where were these vehicles built?	Lincoln, Alabama
How many countries does this affect?	The majority of included vehicles are in North America (US, Canada and Mexico) with a small number sold in the Caribbean, South America, and the Middle East.
How many vehicles are affected by this recall?	US: ~887,000 Canada: ~64,000 Mexico: ~24,000 Other markets: ~7,600