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IMPORTANT WARRANTY INFORMATION

REF **15-010**
 Effective 03/30/2015
 Release 03/30/2015
 SUBJECT Transmission Cooler Line Photos

❖ Transmission Cooler Line Photos Requested

To maintain customer up time as well as better understand the failure modes associated with transmission cooler lines, DTNA is temporarily requesting voluntary photo attachments. The photos will be forwarded to DTNA Warranty Engineers to assist with failure analysis and quality assurance. In particular, DTNA seeks photos on claims for transmission cooler line assembly failures that result in a transmission rebuild or replacement.

Effective March 30 through September 30, 2015, please provide associated transmission cooler line photos showing the area of the leak at the time of claim submission.

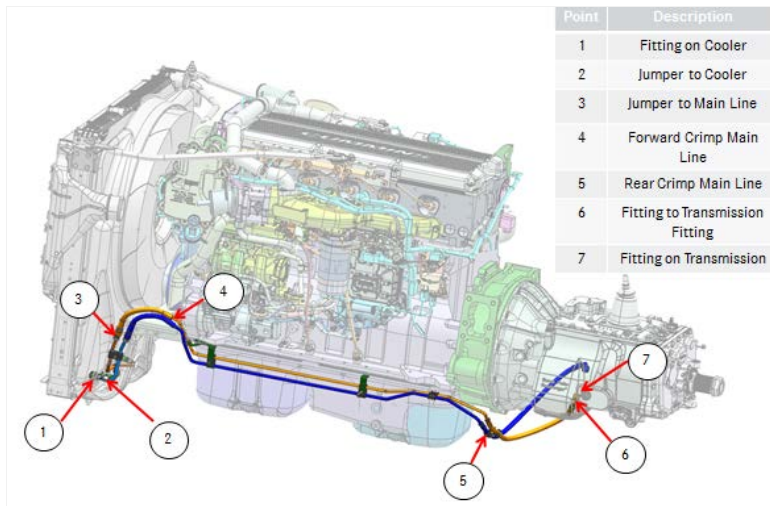
❖ OWL Claim Submission

Because service locations would supply transmission cooler line photos at DTNA's request, the Additional Attachments Standard Repair Time (SRT) described in Important Warranty Information letter 13-033 can be applied to the claim prior to submission. This SRT, 939-6227B, adds 0.2 hours. For questions regarding warrantability or claim submission, please submit a Warranty Support Center (WSC) ticket.

❖ Transmission Cooler Leak Problem Areas

DTNA Warranty Engineering has identified seven (7) potential transmission cooler leak areas, as indicated in the graphic below, where having claim photos would be particularly beneficial:

- | | |
|---------------------------|-----------------------------------|
| • Fitting on cooler | • Rear crimp main line |
| • Jumper to cooler | • Fitting to transmission fitting |
| • Jumper to main line | • Fitting on transmission |
| • Forward crimp main line | |



DTNA appreciates the service network's support of this initiative.

IMPORTANT WARRANTY INFORMATION LETTER

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