Next Unread Message

View Message

Sent on	02 12 2014 Expires on 02 26 2014
From	Parts and Service Division
Subject	Request for Parts: 2010 & 2013 MDX & TSX Steering Wheel Vibration When Brakir

To: All Acura Service Managers/Consultants From: Technical Research & Support Group

RE: Request for Parts: 2010 & 2013 MDX & TSX Steering Wheel Vibration When Braking

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2010 & 2013 MDXs & TSXs with a complaint of the steering wheel vibration and the pulsation/vibration in the front brake when braking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Must be able to duplicate the vibration in the steering wheel and the pulsation/vibration in the front brake.
- 2. Note the vehicle speed when this issue occurs.
- 3. Mileage must be less than 60,000 miles.
- 4. If the vehicle has already had a repair on the front brakes, the last repair history must be priovided.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

© 2000–2014, American Honda Motor Co., Inc. All Rights Reserved.