



Warranty Field Campaign

Campaign Number: c1983	Revision:	Released Date: 09-Feb-2018
L9 CM2350 MY2017 Transit Calibration Campaign		Expiration Date (U.S. and Canada): 01-Feb-2020
		Expiration Date (International): 01-Feb-2020

L9 CM2350 MY2017 Transit Calibration Campaign

Attention

- U.S / Canadian Dealers
- U.S / Canadian Distr./Branches and Div. Offices
- Worldwide distr./ branches and Div./Reg Offices (Automotive & CIHR-MR)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This Campaign authorizes certified repair locations to re-calibrate the ECM on certain L9 CM2350 MY2017 engines.

Note : This field action provides retroactive coverage for repairs completed by Cummins authorized repair locations prior to the release date of this document.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and

2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Recalibrate the ECM as described in Procedure 019-032 in Service Bulletin 4310787 for L9 CM2350. Download the latest calibration available on Quickserve® Online.
2. File claim for labor associated with this repair. Provide documentation of the ECM revision codes from before and after the recalibration in the claim narrative.

Material Disposition

There are no materials involved in the field action.

Reimbursements

Parts

There are no parts covered in this field action.

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
00-90X	Administrative Time - Open and Close Repair Order (Road Repairs)	
19-0G5	Engine Control Module Calibration Code - Transfer (EPA 2017)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Note : Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1)

ESN. NOTE: Technician travel for this Transit action is authorized at 10 vehicles per trip.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WEQPED

Attachments



Click here to see c1983_esn-list.xls

(/service/english/attachments/c1983_esn-list.xls)

Engine Family	Fuel System
Design Application	Market Application
Automotive	All

Last Modified: 09-Feb-2018
