



Safety Recall and Service Campaign - Technician Certification Requirements

Posted 2/23/2018

IMPORTANT:

Refer to the following matrix to determine the technician certification requirements for each specific Safety Recall or Service Campaign. Special Courses and Additional Requirements are noted in the two columns on the far right. Refer to the Dealer Letter of the specific Safety Recall or Service Campaign for more information.

Safety Recall or Service Campaign	Description	Certification Level Requirements											Special Courses	Additional Requirements		
		Maint	Certified				Expert				Mast	MDT				
			EG	DT	CH	EL	EG	DT	CH	EL	HY					
Safety Recall JOG	Certain 2018 Camry Fuel Delivery Pipe		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall JOJ	Certain 2018 Sienna Wheel Replacement	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	SC17A	All technicians in staffmaster are eligible to perform this repair with the completion of SC17A
Safety Recall JOI	Certain 2017 Tundra Rear Seat Low Torque		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety (Noncompliance) Recall JOH	Certain 2018 Tundra and Sequoia Software Update for Vehicle Stability Control System		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall JOA,JOB,JOE	Certain 2003-2008 Matrix passenger airbag module									✓		✓	✓			
Safety Recall G04 Phase 2	Certain 2011-2016 Sienna Power Sliding Door Mobility Vehicle		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
SSC HOX	Certain 2016-2017 Mirai EV Control ECU Software Update		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall HOR	Certain 2012-2015 Prius PHV Electric Vehicle Fuse Fracture										✓	✓	✓			
Safety (Noncompliance) Recall HOZ	Certain 2017 Sienna and Tacoma, 2017-2018 4Runner and Tundra, 2018 Highlander and Rav4 Load Carrying Capacity Modification Label		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
SSC HOY	Certain 2018 Tundra and Sequoia Center Air Bag Software Update		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall HOV	2005-2007 and 2009-2010 Sienna Shift Lock Solenoid Assembly		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety (Noncompliance) Recall HOW	Certain 2018 C-HR Electronic Parking Brake Reflash		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC HOT	Certain 2018 Camry Rear Wheel Arch Sealer Gap		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall HOU	Certain 2016 Prius Inverter Assembly Replacement										✓	✓	✓			
SSC HOP	Certain 2017 Yaris Instrument Panel Wire Harness					✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC HON	Certain 2018 C-HR Rear Bumper Garnish	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	SC17A	All technicians in staffmaster are eligible to perform this repair with the completion of SC17A
LSC HOJ	Certain 2007-2014 FJ Cruiser Fuel Tank		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC HOL	Certain 2018 C-HR Parking Brake Cover	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	SC17A	All technicians in staffmaster are eligible to perform this repair with the completion of SC17A
Safety Recall HOS	Certain 2008-2016 Landcruiser Driver Airbag Assembly									✓		✓	✓			
LSC HOF	Certain 2005-2010 Tacoma, 2005-2008 Sequoia, and 2007-2008 Tundra CRC Application	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	SC17A	All technicians in staffmaster are eligible to perform this repair with the completion of SC17A
Safety Recall HOH	Certain 2016-2017 Tacoma Crankshaft Position Sensor		✓				✓					✓	✓			
Safety Recall HOM	Certain 2016 Camry and 2016 Avalon CV Axles			✓				✓				✓	✓			
Safety Recall G04 Phase 1	Certain 2011-2016 Sienna Power Sliding Door					✓				✓		✓	✓		SRG04	SRG04 Instructor Led course from the Region
Safety Recall HOK	Certain 2016 Tundra Knee Airbag Bolts		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Emission Noncompliance Recall HOI	Certain 2018 C-HR Emission Label Installation		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			
Safety Recall HOG	Certain 2016-2017 Tacoma Rear Differential Leak				✓				✓			✓	✓			
Safety Recall HOC	Certain 2016-2017 Tundra Bumper Reinforcement Brackets		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			

Safety Recall or Service Campaign	Description	Certification Level Requirements												Additional Requirements		
		Maint	Certified				Expert					Mast	MDT		Special Courses	
			EG	DT	CH	EL	EG	DT	CH	EL	HY					
SSC HOE	Certain 2016 -2017 MY Mirai Fuel Cell System Updates		✓	✓	✓	✓							✓	✓		
SSC HOD	Certain 2016 Scion iA & 2017 Toyota Yaris iA Certification Label		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
SSC GOY	Certain 2006-2008 MY RAV4 Muffler Inspection				✓				✓				✓	✓		
LSC GOX	Certain 2016 MY RAV4 & RAV4 HV Power Rear Hatch ECU		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		Expires November 30, 2019
Safety Recall G05	Certain 2016 Avalon and Certain 2017 Camry Incorrect Passenger Knee Airbag Fasteners									✓			✓	✓		
LSC G02	Certain 2015-2016 Camry DSS ECU Update		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		Expires October 31, 2019
SSC G0Z	Certain 2017 MY Sienna Powertrain ECU Software Update		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0C	Certain 2003-2006 MY Land Cruiser, 2005-2006 MY Sequoia, 2005-2006 MY Tundra, 2004-2006 MY 4Runner SRS ECU									✓			✓	✓		
Safety Recall G0W	Certain 2016 MY Prius Front Passenger Airbag									✓			✓	✓		
Safety Recall G01	Certain 2016 - 2017 MY Prius Parking Brake Cable Clip	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	SC17A	All technicians in staffmaster are eligible to perform this repair with the completion of SC17A
Safety (Noncompliance) Recall G03	2016 MY Highlander Brake Fluid Reservoir Sensor Connector		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall GOP/GOR/HOA	Certain 2006-2011 MY Yaris Hatchback & 2007-2012 MY Yaris Sedan, 2009-2013 Corolla, 2009-2013 MY Matrix, 2008-2013 MY Scion xB, 2010-2013 4Runner, and 2011-2013 Sienna Takata Airbag										✓		✓	✓		
Safety Recall F0S	2009-2012 MY RAV 4 & 2012-2014 MY Rav4 EV Ft. Wiper Arm Crank Arm		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0U	2010 - 2012 MY Prius & Prius Plug-in Curtain Shield Airbag										✓		✓	✓		
Safety Recall G0S	2015 MY Yaris Front Strut Bearing Inspection				✓					✓			✓	✓		
Safety Recall G0V	2006-2011 MY RAV4 Rear Lower Suspension Arm No.1									✓			✓	✓	SCG0V SCGOVH	Technicians must also successfully complete SCG0V online and SCGOVH conducted by the Regions.
LSC G0T	Certain 2016 MY Prius Simple Advance Parking Guidance System		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0M	2015-2016 MY Toyota Prius V Emission Control Information Label		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC G0L	2016 MY Scion iA Spare Tire Pressure Adjustment		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC G0K	2016 MY Scion iA Inspection and Adjustment of Coolant Concentration		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0J	Certain 2016 MY Avalon, Avalon HV & Camry Occupant Classification System (OCS)						✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0I	Certain 2016 MY RAV4 Brake Actuator Inspection/Replacement				✓					✓			✓	✓		
Safety Recall G0H	Certain 2016 MY Sienna Front Driver and Passenger Seat Belt Height Adjuster Replacement		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0G	2015-2016 MY Toyota Sienna Oxygen Sensor Replacement		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0F	2006-2012 MY Rav4, 2012-2014 Rav4 EV Rear Outboard Seatbelts		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall G0E	Certain Model 2013 - 2016 MY Scion FR-S Ignition Key Interlock System (Automatic Transmission Models with Ignition Key ONLY)		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall F0V	Certain 2013-2015 MY Avalon, Avalon HV Pre-Collision System						✓	✓	✓	✓	✓	✓	✓	✓	SCF0V	
SSC F0U	Certain 2010 - 2014 MY Tacoma 2TR-FE Vehicles Exhaust Pipe Replacement for Catalytic Converter		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		*If inspection determines the vehicle requires additional electrical repairs, it must be performed by a technician who is expert or above
Safety Recall F0T	2016 MY Tacoma Driver Knee Airbag Module Bolts		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall F0R	2012-2014 MY Prius V Software Update for Motor Generator ECU and Power Management ECU											✓	✓	✓		
Safety Recall F0P	2007 MY Highlander Hybrid Engineer Software Update for Air Fuel (A/F) Sensor Monitoring		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC F0N	2014 MY Corolla Eco (2ZR-FAE) ECM Software Update for Variable Valve Lift Control		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC F0M	2011 MY Sienna 3rd Row Seat Back Panel Replacement		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		

Safety Recall or Service Campaign	Description	Certification Level Requirements												Additional Requirements	
		Maint	Certified				Expert					Mast	MDT		Special Courses
			EG	DT	CH	EL	EG	DT	CH	EL	HY				
Safety Recall FOL	2004-2005 MY RAV4 Front Driver Airbag Inflator Module								✓			✓	✓		
Safety Recall FOK	2015 MY Scion tC Vehicles Rear Suspension Arm			✓					✓			✓	✓		
Safety Recall FOJ	2014-2015 Model Year RAV4, 2015 Highlander and Highlander HV, and 2015 Camry and Camry HV Vehicles			✓					✓			✓	✓		
Safety Recall FOI	2012 - 2014 MY RAV4 Electric (EV) EV Traction Motor Assembly										✓	✓	✓	012D	
Safety Recall FOH	2012 - 2015 MY Yaris Hatchback Headliner Replacement		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall FOG	TRD Accessory Wheels and Light Truck Tires Tire and Loading Information Label		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall FOF	2015 Model Year Yaris Rear Axle Hub Bearing Torque Confirmation				✓				✓			✓	✓		
Safety Recall FOE	Certain 2014 Model Year FJ Cruiser Vehicles Steering Intermediate Shaft Assembly				✓				✓			✓	✓		
Safety Recall FOD	Certain 2011-2012 Model Year Avalon Vehicles Premium Audio System - Rear Sub-Woofer					✓				✓		✓	✓		
Safety (Noncompliance) Recall FOC	Certain 2014 and Early 2015 Model Year Prius V Vehicles Occupant Classification System (OCS) Sensor						✓	✓	✓	✓	✓	✓	✓		
LSC FOB	Certain 2012-2014 Model Year Tundra and Sequoia Vehicles									✓		✓	✓		
LSC FOA	Certain 2012-2014 Model Year Tundra and Sequoia Vehicles ECM Software Update		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall E07	Certain 2015 MY Sienna Vehicles Second Row Overhead Assist Grips						✓	✓	✓	✓	✓	✓	✓		
Safety Recall E05	Certain 2014 Model Year Avalon, Avalon Hybrid, Camry, and Camry Hybrid Vehicles				✓				✓			✓	✓		
Safety Recall E04 – High Absolute Humidity	Certain 2003 – 2005 Model Year Corolla, Corolla Matrix, and Tundra Vehicles Front Passenger Airbag Inflator Module									✓		✓	✓	SC13B	
LSC E03	Certain 2012-2014 Model Year Camry Vehicles U760 ATM ECM Software Update		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall E02	Certain 2005 - 2011 Model Year Tacoma Rear Leaf Spring Replacement				✓				✓			✓	✓		Remedy launched for vehicles in Boston, New York, CAT, Cincinnati, Denver, Portland and Chicago regions.
Safety Recall E01	Certain 2014 MY Avalon, Camry, Highlander and Sienna Vehicles Equipped with 2GR-FE Engine – Potential Fuel Delivery Pipe Leak		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall E0Z	Certain 2014 Model Year Tundra Double Cab and CrewMax Vehicles Curtain Shield Airbag						✓	✓	✓	✓	✓	✓	✓		
Safety (Noncompliance) Recall E0Y	Certain 2014 MY FJ Cruiser Trail Teams Ultimate Edition Package Lower Ball Joint Bolt				✓				✓			✓	✓		
Safety (Noncompliance) Recall E0X	Certain 2008-2014 MY Tacoma and FJ Cruiser TRD Accessory Wheels and Toyota Recommended LT Tires		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety (Noncompliance) Recall E0W	Certain 2014 Model Year Sienna Vehicles Transmission Shift Control Cable		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC E0U	2007-2011 MY Camry Hybrid Vehicles Brake Reservoir Tank Replacement								✓			✓	✓		
Safety Recall E0T	Certain 2014 Model Year Highlander and Highlander HV Passenger Seatbelt Selectable Force Limiter – Software Update						✓	✓	✓	✓	✓	✓	✓		

Safety Recall or Service Campaign	Description	Certification Level Requirements											Additional Requirements		
		Maint	Certified				Expert					Mast		MDT	Special Courses
			EG	DT	CH	EL	EG	DT	CH	EL	HY				
Special Service Campaign ESS	Certain 2004-2011 Model Year Sienna 2WD Vehicles Equipped w/ a Spare Tire - Excessive Corrosion of the Spare Tire Carrier Cable		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall EOS	Certain 2004-2011 Model Year Sienna 2WD Vehicles Equipped w/ a Spare Tire - Excessive Corrosion of the Spare Tire Carrier Cable		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall EOR	2014 Model Year Highlander Vehicles 2nd Row Passenger-Side Inboard Seat Track for 60/40 Split Seat		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC EOP	Certain 2014 Model Year Toyota Highlander Hybrid Vehicles Coolant Hose Clearance										✓	✓	✓		
LSC EON	Certain 2011-2014 Model Year Toyota Sienna Pre-Collision System (PCS) Driving Support ECU					✓				✓		✓	✓		
Safety Recall EOM	09-10 Corolla, 09-10 Matrix, 08-10 Highlander, 09-10 Tacoma, 06-10 Rav4, 06-10 Yaris; Spiral Cable					✓				✓		✓	✓		
Safety Recall EOL	06-10 Yaris HB, 07-10 Yaris Sedan, and 08-10 Scion xD; Driver's Seat Track Assembly & Passenger Track Assembly (3-Door Yaris Only)		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC EOK	2014 MY Avalon, Avalon Hybrid, Highlander, and Sienna Vehicles Safety Connect System Disabled		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC EOJ	Certain 2013-2014 Model Year Avalon & Avalon HV Driver & Passenger Front Seatback Board		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety (Non-Compliance) Recall EOH	2013 MY Highlander 2nd Row Left Hand Seat Inboard Seat Track		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety Recall EOG	2003-2004 Avalon Supplemental Restraint System (SRS) Electronic Control Module									✓		✓	✓		
Safety Recall EOF	2012-2013 MY Tacoma, 2012 RAV4 Brake Actuator Reprogramming						✓	✓	✓	✓	✓	✓	✓		
Safety Recall EOE	2010-2014 Prius Software Update for Motor Generator ECU & Power Management ECU										✓	✓	✓		
Safety (Non-Compliance) Recall EOC	2014 MY Highlander; 3rd Row Center Seat Belt		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Safety (Non-Compliance) Recall EOB	Multiple 2013-2014 MY Models Seat Heater Assemblies					✓				✓		✓	✓		
Safety Recall DSF	03-04 MY Corolla, Matrix, & Tundra and 02-Early 04 MY Sequoia Front Passenger Airbag Inflator Module									✓		✓	✓	SC13B	
Safety Recall DSB	2003-2004 Corolla and Corolla Matrix Supplemental Restraint System (SRS) Electronic Control Module (ECM)										✓		✓		* Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting
Safety Recall DOU	2013-2014 MY Tacoma 4 Cylinder Valve Spring Replacement						✓	✓				✓	✓		
Safety Recall DOT	2012-2013 Avalon, Camry, Camry HV, and Venza, 2013 Avalon HV HVAC Assembly										✓		✓		
Safety Recall DOS	2013 Avalon & Avalon HV, 2013-2014 Camry & Camry HV, 2014 Corolla Windshield Wiper Switch					✓					✓		✓		
Safety Recall DOR	2004-2005 and 2007-2009 Sienna Shift Lock Solenoid Assembly		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
LSC DON	2011-2012 HV Highlander HV Rear Driveshaft Assembly Replacement							✓**			✓	✓	✓	71	**Drivetrain Expert and completion of course 071 Toyota Hybrid System
Safety Recall DOM	2006-2010 MY Highlander HV Intelligent Power Module (IPM) Replacement										✓	✓	✓		
Safety Recall DOL	2005-2011 MY Tacoma Access Cab Vehicles Driver and Front Passenger Seat Belt Assemblies					✓					✓		✓		
Safety Recall DOK	2012 Yaris MY Power Steering Control Module					✓					✓		✓		
Safety Recall DOH	Safety Recall D0H: 2010 Prius; Brake Booster Pump Assembly (Accumulator)					✓					✓		✓		

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		Maint	Certified				Expert					Mast		MDT	Special Courses	
			EG	DT	CH	EL	EG	DT	CH	EL	HY					
Safety (Non-Compliance) Recall D0G	2007-2013 FJ Cruiser Genuine Toyota Auxiliary Light Kit Accessory															* Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting
Safety Recall D0F	2003-2004 Corolla, Matrix, Tundra and 2002-2004 Sequoia Front Passenger Airbag Inflator Module										✓		✓	✓	SC13B	
Safety Recall D0C	2007 - 2013 MY FJ Cruiser Access Door Inner Panel		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		* Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting
Safety Recall D0B	2003-2004 MY Corolla and Corolla Matrix Supplemental Restraint System (SRS) Electronic Control Module (ECM)										✓		✓	✓		* Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting
Safety Recall C0M	Certain 2007-2008 Tans, 2007-2009 Rav4, 2007-2009 Tundra, 2007-2009 Camry, 2007-2009 Camry HV, 2008-2009 Scion xD, 2008-2009 xB, 2008-2009 Sequoia, 2008 Highlander and Highlander HV, 2008 Corolla, and 2008 Matrix Vehicles		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	SCCOM2	
LSC 90K	Multiple Models and Model Years 2GR-FE (V6) Engine VVTi Oil Hose		✓				✓						✓	✓		
Warranty Enhancement Program ZF5	Certain 2012 – 2014 Model Year Prius V Extension of Warranty Coverage to the Intelligent Power Module (IPM)											✓	✓	✓		
Warranty Enhancement Program ZF3	Certain 2010-2012 Prius, 2012 Prius V, 2010-2012 Prius Plug-In Sticking Exhaust Gas Recirculation (EGR) Valve		✓				✓						✓	✓		
Warranty Enhancement Program ZE3	Certain 2010 – 2014 Model Year Prius Vehicles Extension of Warranty Coverage to the Intelligent Power Module (IPM)											✓	✓	✓		