

Classification:

EL18-004

Reference:

ITB18-010

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## INFINITI; SERVICE INFORMATION FOR DTCs B2EF0 AND B130C

**APPLIED VEHICLES:** 2016-2018 Q50 and Q50 Hybrid (V37) 2017-2018 QX30 (H15)  
2017-2018 Q60 (V37) 2017-2018 QX60 (L50)  
2018 Q70 and Q70 Hybrid (Y51) 2018 QX80 (Z62)

**APPLIED SYSTEM:** Vehicles equipped with Telematics

### SERVICE INFORMATION

Diagnostic information in the Electronic Service Manuals (ESM) for the following DTCs may be missing or incorrect:

- B2EF0 – INTERNAL BATTERY (CIRC VOLT BELOW THRESHOLD)
- B130C – TCU (Telematics Control Unit) PAIRING ERROR

If one of these DTCs is stored, follow the steps listed below along with the Electronic Service Manual (ESM) to complete the required repairs.

**DTC B2FE0 – INTERNAL BATTERY (CIRC VOLT BELOW THRESHOLD):**

1. Start the engine and let it idle for 30 minutes (to allow charging of the TCU internal battery).
2. Verify the DTC can be erased.
3. If the DTC will not erase, replace the TCU.

**DTC B130C:**

1. Collect all keys, and then re-register them to the vehicle.
2. Verify the DTC can be erased.
3. If the DTC will not erase, replace the TCU.

**NOTE:** The related Electronic Service Manuals (ESM) will be updated at a later date.

### CLAIMS INFORMATION

Refer to the current Infiniti Warranty Flat Rate Manual and submit a claim for the repairs performed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.