



<b>Countries:</b>	CANADA, UNITED STATES, MEXICO, PUERTO RICO	<b>Document ID:</b>	IK0800352
<b>Availability:</b>	ISIS, Bus ISIS, FleetISIS, Body Builder	<b>Revision:</b>	4
<b>Major System:</b>	ELECTRICAL SYSTEM	<b>Created:</b>	3/12/2012
<b>Current Language:</b>	English	<b>Last Modified:</b>	2/3/2014
<b>Other Languages:</b>	NONE	<b>Author:</b>	Joe Christopher
<b>Viewed:</b>	1888		

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Coding Information

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**Title: Body Controller/ESC Software Updates**

**Applies To: All Body Controller/ESC Equipped Units.**

**DESCRIPTION**

Unnecessarily updating the Body Controller/ESC software adds opportunity for unexpected issues to occur during the upgrade, and increases truck down time – it has no value for our customer.

Body Controller/ESC software updates when required to fix a defect, are covered under warranty. However, many dealers are routinely updating the Body Controller/ESC whenever there is a new software version available, not understanding that the vast majority of Body Controller/ESC software updates carry no defect fixes, and are released only to support new models and new features. Body Controller programming under warranty requires an iApprove case file be opened and approved, for more information refer to [WPL2800087](#).

Body Controller/ESC Programming SRT: 0.3 hr

**NOTE:**

If a Body Controller/ESC software upgrade is necessarily performed as part of a feature change to the truck, this is not covered under warranty. This also includes changes to any of the parameters in a feature.

If a Body Controller/ESC is being replaced, an iApprove for programming the NEW module is not necessary. The SRT for Body Controller/ESC replacement covers the programming of the NEW module.

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Feedback Information

Viewed: 1887  
Helpful: 89

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