

<b>DISTRIBUTE TO:</b> <input checked="" type="checkbox"/> Service Manager <input checked="" type="checkbox"/> Warranty Administrator	 <b>Warranty Policy Bulletin</b>	No.: POL17-01 Date: 02/15/2017 Page: 1 of 3
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**SUBJECT: WARRANTY ENHANCEMENT PROGRAM (ZLH):  
WARRANTY EXTENSION FOR AIR INJECTION PUMPS &  
AIR SWITCHING VALVES ON CERTAIN 2010-2013 MY  
GX 460 VEHICLES**

**Background**

Lexus has received reports of customer concerns regarding the illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves.

**Applicability**

The Air Injection Pumps and Air Switching Valves are covered by the Lexus New Vehicle Limited Warranty for 4 years or 50,000 miles (whichever occurs first) and by the California Emission Warranty\* for 7 years or 70,000 miles (whichever occurs first). However, Lexus is announcing a Warranty Enhancement Program to cover repairs related to illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves.

This Warranty enhancement is applicable for **ten (10) years from the date-of-first use, or 150,000 miles, whichever occurs first.**

Not all vehicles are covered by this warranty enhancement. Verify VIN applicability for this Warranty Enhancement by checking Technical Information System (TIS) before completing any repairs.

Direct marketing of this Warranty Enhancement is strictly prohibited pursuant to the Toyota Warranty Policy 5.21, "Warranty Solicitation." Non-compliance of this policy may result in a claim debit.

*\*This Warranty Enhancement Program is subject to all of the terms and conditions set forth in the Toyota New Vehicle Limited Warranty. For example, damage from abuse, an accident, theft and/or vandalism, or repairs to vehicles which are currently or were previously titled as "scrap," "salvage," or "dismantled" is not covered by the New Vehicle Limited Warranty or this Warranty Enhancement pursuant to Warranty Policy 4.17, "What Is Not Covered by the Toyota New Vehicle Limited Warranty".*

## **Technician Training Requirements**

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "LSC17A - Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at least one of the following certification levels:

- Senior Technician
- Master Technician
- Master Diagnostic Specialist

Claims for repairs that were performed by non-qualified technicians are subject to debit.

## **Claim Submission**

Note: If the vehicle is still under the New Vehicle Limited Warranty, submit the repair as a **Regular** warranty claim.

<b>Claim Type</b>	<b>Model</b>	<b>Opcode</b>	<b>OFP</b>	<b>Description</b>	<b>Labor Time</b>
Repair Program	GX 460	CHG29E	17610-0C040	Inspect Air Injection System + replace air injection pump & ASV + install pump cover	2.3 hr./vehicle

**Please ensure this electronic bulletin is printed and distributed to those designated as well as any other appropriate personnel.**

**Replacement Parts**

All parts replaced for this repair are subject to warranty parts recovery.

Model	Part Number	Description	Quantity
GX 460	04006-37138	KIT, AIR SWITCHING VALVE	1
	17610-0C040	PUMP ASSY, AIR	1

**Technical Instructions (Repair Procedures)**

Technical instructions can be found in L-SB-0028-14, please refer to TIS for additional information.

**Customer-Paid Repairs or Replacement of Components**

If a customer has previously paid for the repair to address the condition described above, please have them mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

**Toyota Customer Experience Center - TSR  
Toyota Motor Sales, USA, Inc.  
c/o Toyota Motor North America, Inc.  
P O Box 259001 – SSC/CSP Reimbursements  
Plano, Texas 75025-9001**

The customer name, address, and telephone number(s) should be included in the request. The customer should allow 4-6 weeks for processing.

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