

T-SB-0020-14

April 2, 2014

Entune Premium Audio Map Micro SD Card Update (Panasonic & Fujitsu Ten)

Service
Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014	4Runner, Camry, Corolla, Highlander, RAV4, Sequoia, Tacoma, Tundra	

Introduction

Some 2014 model year vehicles equipped with Entune™ Premium Audio System may exhibit one or more of the following conditions:

- Some POIs are shown multiple times
- Some POIs cannot be searched
- Some road names and POIs in voice guidance do not match actual names
- Some city names cannot be recognized by Voice Command System
- Navigation routes to wrong location when destination is input by address

A new Map Micro SD Card is now available to address these conditions.

Production Change Information

This bulletin applies to:

- All 2014 4Runner, Corolla, Highlander, RAV4, Sequoia, Tacoma, and Tundra vehicles equipped with Entune™ Premium Audio System.
- All 2014 Camry vehicles equipped with Entune™ Premium Audio System produced **AFTER** the Production Change Effective VINs shown below.

MODEL	PLANT	PRODUCTION CHANGE EFFECTIVE VIN
Camry	TMMK	4T1BF1FK#EU352836
		4T1BF1FK#EU772337
	SIA	4T4BF1FK#ER373319

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Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
86271-0E180	86271-0E181	Disc, Disc Player (Map Micro SD Card)	1
86271-0E181			
86271-35010			1
86271-35011			

NOTE

New part number 86271-0E181 displays as 86271-0E181B on the Map Micro SD Card.

Warranty Information

OP CODE	DESCRIPTION	TIME	MODEL	OFF	T1	T2
EL1322	R & R Disc, Disc Player	0.1	4Runner RAV4	86271-35010 86271-35011	87	71
			Camry Corolla Highlander RAV4 Sequoia Tacoma Tundra	86271-0E180 86271-0E181		

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Repair Procedure

1. Confirm that one or more of the conditions listed in the Introduction are present.
2. Remove the original Map Micro SD Card from the head unit.

- A. Open the Map Micro SD Card cover on the radio faceplate.

NOTE

The appearance of the radio faceplate may vary by model.

Figure 1.



- B. Push the Map Micro SD Card to eject it from the slot.

NOTE

Map Micro SD Card orientation may vary by model.

Figure 2.



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Repair Procedure (Continued)

3. Confirm the part number of the Map Micro SD Card.

- If the part number is 86271-0E180/0E181 or 86271-35010/35011, proceed to step 4.

Figure 3.



- If the part number is 86271-0E181B or 86271-35011B, STOP – this bulletin does NOT apply.

Figure 4.



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Repair Procedure (Continued)

4. Install the NEW Map Micro SD Card into the head unit.

A. Insert the Map Micro SD Card into the slot.

NOTE

On some older radio software versions, a software update may start automatically when the Map Micro SD Card is inserted.

Figure 5.



B. Close the Map Micro SD Card cover on the radio faceplate.

Figure 6.



5. Confirm proper operation and that the condition(s) are no longer present.

