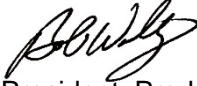


**INTEROFFICE MEMORANDUM**

Published March 8, 2017

To: All Toyota Region General Managers / Vice Presidents

From: Bob Waltz   
Group Vice-President, Product Quality and Service Support

Subject: Owner Renotification of Non-Completed Safety Recalls

Toyota will be sending Safety Recall Follow-Up Notices to remind owners whose vehicles have not yet had campaign repairs completed. Please note the following information for Regional and PD associates.

**Safety Recalls Covered in the Renotification**

Campaign	Model and Model Year
C0M - Power Window Master Switch (PWMS)	Certain Corolla 2009-2010
	Certain Matrix 2009-2010
	Certain 2006-2010 RAV4
	Certain 2009-2011 Tundra
	Certain 2007-2009 Camry & Camry HV
	Certain Scion xD 2008-2011
	Certain Scion xB 2008-2011
	Certain Sequoia 2008-2011
	Certain 2008-2011 Highlander & Highlander HV
DSB - Supplemental Restraint System (SRS) & Electronic Control Unit (ECU)	Certain 2006-2010 Tacoma
	Certain 2003-2004 Corolla & Matrix
E0M - Spiral Cable Replacement	Certain 2009-2010 Corolla
	Certain 2009-2010 Matrix
	Certain 2008 -2010 Highlander
	Certain 2009 -2010 Tacoma
	Certain 2006 -2008 RAV4
E0S - Excessive Corrosion of the Spare Tire Carrier Cable	Certain 2006-2010 Yaris
	Certain 2004-2011 Sienna
E0X - TRD Accessory Wheels and Toyota-recommended Light Truck Tires	Certain 2008-2014 Tacoma & FJ Cruiser
F0H - Roof Headliner	Certain 2012 – 2015 Yaris
G0F - Rear Outboard Seatbelts	Certain 2012-2014 RAV4 EV
	Certain 2006-2012 RAV4
E02 - Rear Leaf Spring	Certain 2005-2011 Tacoma Pre-Runner and 4x4 Vehicles
F0U - Exhaust Pipe Replacement for Catalytic Converter	Certain 2010-2014 Tacoma 2TR-FE vehicles

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**Follow-Up Owner Notification Letter Mailing Date**

The Safety Recall Follow-Up Owner Notification Letters (“owner letters”) will begin in early March. The owner letters will be mailed, by first class mail, over a period of several weeks consistent with parts availability.

**Customer Handling and Dealership Follow-Up**

Toyota encourages dealerships to follow-up with their customers by telephone to remind them of the non-completed Safety Recall. A word track has been provided in the dealer letter for this purpose. To assure a consistent and accurate description of the Safety Recall is communicated to the customer, dealership associates are requested to refer to the specific Safety Recall Q&A (available in TIS) to answer any specific customer questions.

***Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Owner Renotification of Non-Completed Safety Recalls.***

Thank you for your cooperation.