

<b>Subject</b> <b>Unintended Airbag Deployment or Other SRS Performance Concerns</b>		<b>Market</b> <b>USA</b>
<b>Service Category</b> Vehicle Interior	<b>Section</b> Supplemental Restraint Systems	
<b>Applicability</b> All Toyota vehicles equipped w/airbags		

**APPLICABLE VEHICLES**

2001-2014	Highlander	2001-2014	Prius
1991-1995	MR2	2000-2014	Tundra
1998-2014	Sienna	1998-2003, 2012-2014	RAV4 EV
1994-1998	T100	1990-2011, 2013-2014	Land Cruiser
1996-2014	4Runner	2001-2014	Sequoia
1995-2014	Avalon	2009-2014	Venza
2004-2014	Yaris	1995-2014	Tacoma
1990-2014	Corolla	2007-2014	FJ Cruiser
1990-2014	Camry	1990-1998	Supra
2003-2013	Matrix	2013-2014	Avalon HV
1991-1999	Paseo	1990-1999	Tercel
2012-2014	Prius V	2000-2005	Echo
1996-2014	RAV4	2010, 2012-2014	Prius PHV
1990-2005	Celica	1999-2008	Solara
2012-2014	Prius C	1990-1997	Previa
2006-2014	Highlander HV	2007-2014	Camry HV

**CONDITION**

Toyota vehicles are equipped with Supplemental Restraint Systems (SRS), including various airbags and in some models, seat belt pre-tensioners, to help reduce the risk of injury in a collision. If a customer expresses any concerns that the SRS airbags or pre-tensioner devices did not perform as expected (including an unintended deployment event), please follow the steps in the recommendations section below.

**RECOMMENDATIONS**

1. Open a Repair Order for any vehicle with an SRS performance concern.
2. Record specific details from the customer on the operating conditions when the concern occurred in the Repair Order.
3. Perform a Techstream Health Check and record any stored Diagnostic Trouble Codes.
4. Open a Technical Assistance case (TAS) with all relevant details and call for diagnostic support.

**LINK REFERENCES**

This Tech Tip does not contain any link references

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