T-SB-0072-13



# Windshield Dam Is Loose/Visible

Service Category Vehicle Exterior

<u>-</u> ,			Toyota Supports
Section	Window/Glass	Market USA	ASE Certification

#### Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2010 – 2013	Tacoma	WMI(s): 5TF	

#### Introduction

Some 2010 – 2013 model year Tacoma vehicles may exhibit a condition where a deformed windshield dam or the weatherstrip may be loose between the interior A-pillar garnish and windshield glass. Normally, the windshield dam is not visible and is only necessary for production. Over time, the dam adhesive may lose adhesion and deform. There is no functional concern with the windshield sealing and there is no need to replace or reseal the windshield if there are no complaints of water/air leaks. Please follow the process below to remove the exposed portion of the windshield dam.

#### Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD1300	Trim and Relocate Windshield Dam	0.4	90998-91004	62	14

#### APPLICABLE WARRANTY

• This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

 Warranty application is limited to occurrence of the specified condition described in this bulletin.

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#### **Production Change Information**

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	ENGINE	DRIVETRAIN	BODY STYLE	PRODUCTION CHANGE EFFECTIVE VIN
	1GR-FE	2WD	X-Runner	5TFTU4CN#DX001539
		PreRunner	Extra Cab	5TFTU4GN#DX031194
			Double Cab	5TFJU4GN#DX031191
			Double Cab, Long Bed	5TFKU4HN#DX003110
		4WD	Extra Cab	5TFUU4EN#DX052618
			Double Cab	5TFLU4EN#DX052621
Tacoma			Double Cab, Long Bed	5TFMU4FN#DX011071
Tacoma		2WD	Regular Cab	5TFNX4CN#DX019017
			Double Cab	5TFJX4CN#DX023999
			Extra Cab	ab 5TFTX4CN#DX023855
	2TR-FE	PreRunner	Extra Cab	5TFTX4GN#DX015882
			Double Cab	5TFJX4GN#DX015883
		4WD	Regular Cab	5TFPX4EN#DX014045
			Extra Cab	5TFUX4EN#DX017203

#### **Repair Procedure**

1. Confirm that the windshield dam is loose.

#### NOTE

The condition may present itself on either interior lower corner of the windshield.

Figure 1.



### Windshield Dam Is Loose/Visible

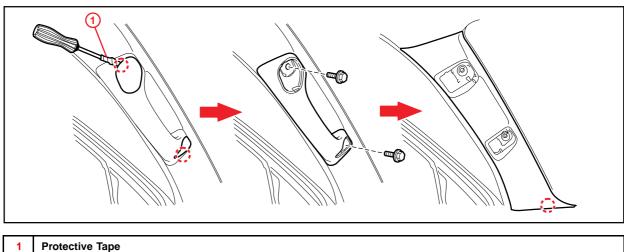
#### **Repair Procedure (Continued)**

- 2. Remove the front pillar garnish.
  - A. Using a screwdriver, detach the 2 claws and remove the 2 assist grip plugs.

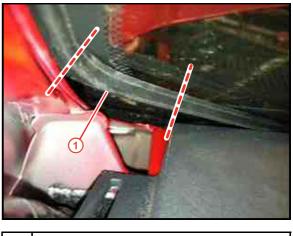
HINT
Tape the screwdriver tip before use.

- B. Remove the 2 bolts and assist grip.
- C. Detach the claw and remove the front pillar garnish.

### Figure 2.



3. Using scissors or a utility knife, cut the windshield Figure 3. dam along the dashed lines shown. Once cut, discard the center section that was removed and tuck the loose ends back into their corresponding locations.



Discard 1

# Windshield Dam Is Loose/Visible

### **Repair Procedure (Continued)**

- 4. Reassemble vehicle in reverse order.
- 5. Verify that the windshield dam is no longer visible from inside the cabin or from the outside looking in.