Entune Apps and Data Services Initialization Process

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Toyota Supports
ASE Certification

ASE CERTIFIED

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2013	Avalon, Avalon HV, Land Cruiser, Venza	
2012 – 2013	Camry, Camry HV, Prius, Prius PHV, Prius V, Sequoia, Sienna, Tundra	
2014	Camry, Camry HV	

REVISION NOTICE

August 13, 2013 Rev2:

- **Applicability has been updated to include 2013 – 2014 applicable model year vehicles.**

- **The Repair Procedure has been updated.**

August 24, 2012 Rev1:

- **Applicability has been updated to include 2012 model year Prius PHV and 2013 model year Venza vehicles.**

Any previous printed versions of this bulletin should be discarded.

Introduction

An Initialization Process is required to activate the Entune™ suite of Apps & Data Services on Premium HDD Navigation with Entune™ and Display Navigation with Entune™ head units before they are used for the first time on new vehicles. The Initialization Process may also need to be performed under other circumstances such as following a head unit replacement or after the customer's personal settings are erased. The Initialization process requires between 3 and 15 minutes to complete, depending on the type of head unit, file size, cellular connection speed, and other factors. Following the Initialization Process, individual Entune™ Apps may also be periodically updated via an over the air update system. Updates can come in "Optional" or "Mandatory" form. The update process will take approximately 1 minute for each application requiring an update. Follow the procedure below to perform the Initialization Process or App updates when necessary.

Entune Apps and Data Services Initialization Process

Warranty Information

| OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Initialization/Update Procedure

> **NOTE**
>
> **An Entune™ compatible phone and an active Entune™ account are necessary to perform initialization or updates.**

1. Refer to the *"Toyota Bluetooth® Compatibility Information"* link on the Technical Information System (TIS), under *Diagnostics: Telematics*, to verify phone compatibility.

2. Connect the phone to the vehicle via Bluetooth®. Follow the steps outlined in the *"Quick Pairing"* instructions on TIS.

3. Open the Entune™ App on the phone and sign in with your dealer Entune™ service troubleshooting license e-mail address and password.

4. On Premium HDD Navigation with Entune™, press the *INFO* button. On Display Navigation with Entune™, press the *MENU* button.

5. Select *Apps*.

Figure 1.
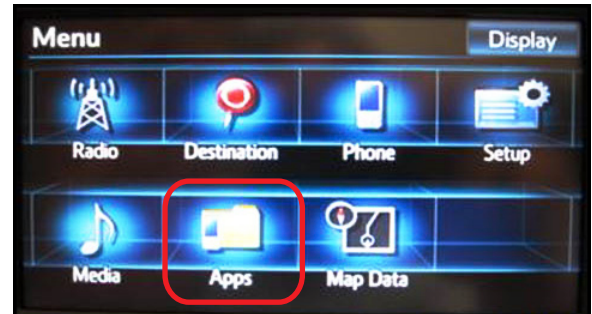
6. A screen indicating *"Checking for updates..."* will be displayed.

Figure 2.
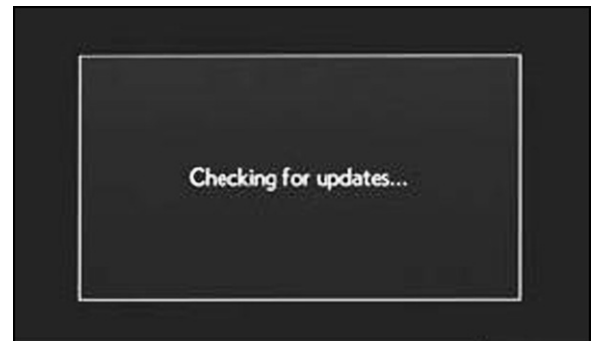
Entune Apps and Data Services Initialization Process

Initialization/Update Procedure (Continued)

7. The screen will indicate if the App update is required or optional. Press *OK* to proceed with the update. If NO update is required, the *Apps* suite screen will appear (Figure 7).
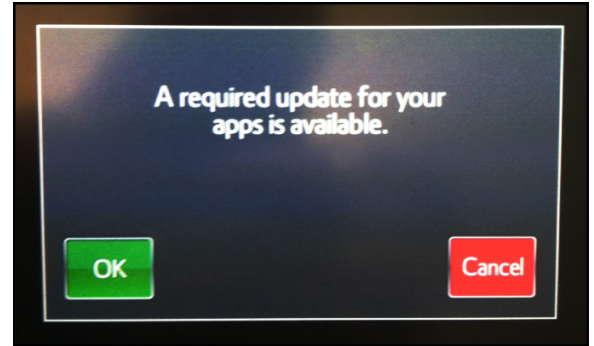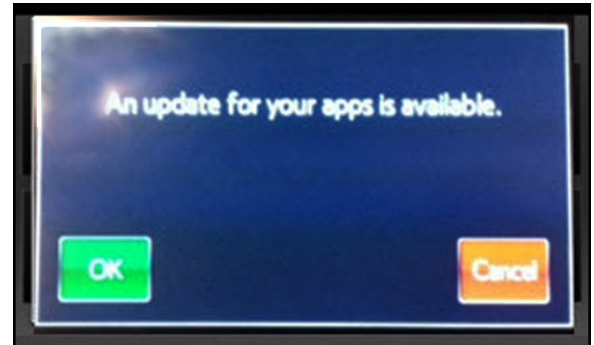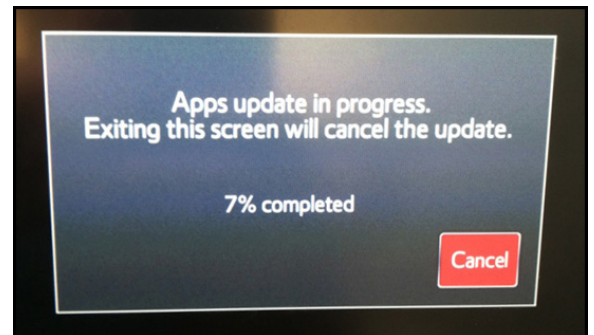
Figure 3.

8. A screen will appear indicating the update is in process.
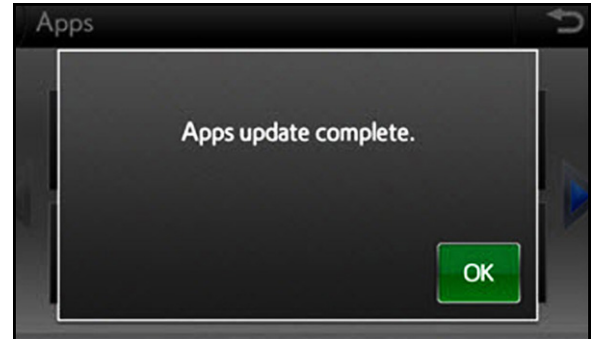
Figure 4.

Figure 5.

Entune Apps and Data Services Initialization Process

Initialization/Update Procedure (Continued)

9. Select *OK* once the Apps update is complete.

Figure 6.

10. The update is now complete.

Figure 7.