

# Entune Apps and Data Services Download and Installation Process

**Service Category** Audio/Visual/Telematics

**Section** Navigation/Multi Info Display

**Market** USA

Toyota Supports  
 ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014	4Runner, Corolla, Sequoia, Tacoma, Tundra	

## Introduction

A download and installation process is required to activate the Entune™ suite of Apps & Data Services before they are used for the first time on new vehicles. The download and installation process may also need to be performed under other circumstances such as following a head unit replacement or after the customer's personal settings are erased. The download and installation process requires between 3 and 15 minutes to complete, depending on the file size, cellular connection speed, and other factors. Following the download and installation process, small Entune™ App updates may also occur via an over-the-air update system. Follow the procedure below to perform the download and installation process.

## Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

## Initialization/Update Procedure

### NOTE

An Entune™ compatible phone and an active Entune™ account are necessary to perform installation or updates.

1. Refer to the “Toyota Bluetooth® Compatibility Information” link on the Technical Information System (TIS), under *Diagnostics: Telematics*, to verify phone compatibility.
2. Connect the phone to the vehicle via Bluetooth®. Follow the steps outlined in the “Quick Pairing” instructions on TIS.
3. Open the Entune™ App on the phone and sign in with your dealer Entune™ service troubleshooting license e-mail address and password.

## Entune Apps and Data Services Download and Installation Process

### Initialization/Update Procedure (Continued)

4. Press the *APPS* button on the radio receiver.

Figure 1.

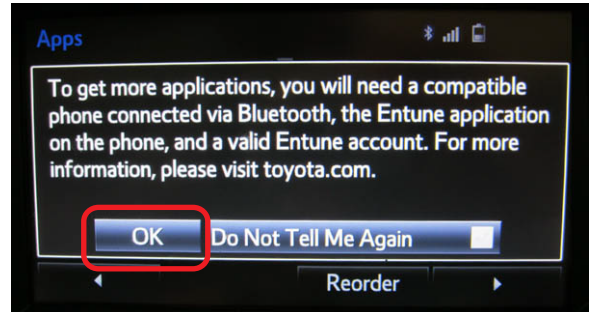


5. Select *OK*.

**NOTE**

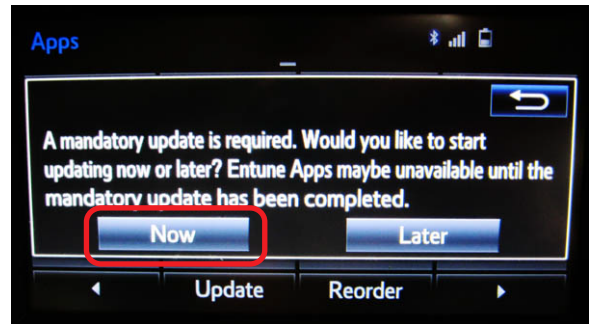
A compatible phone connected via Bluetooth®, the Entune™ application on the phone, and a valid account are required to download and install the Apps.

Figure 2.



6. Select *Now* to start updating the Apps.

Figure 3.



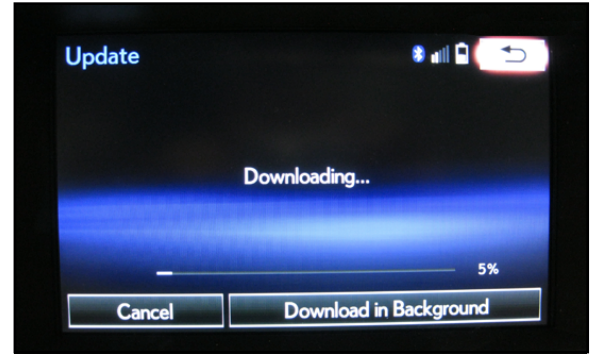
## Entune Apps and Data Services Download and Installation Process

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### Initialization/Update Procedure (Continued)

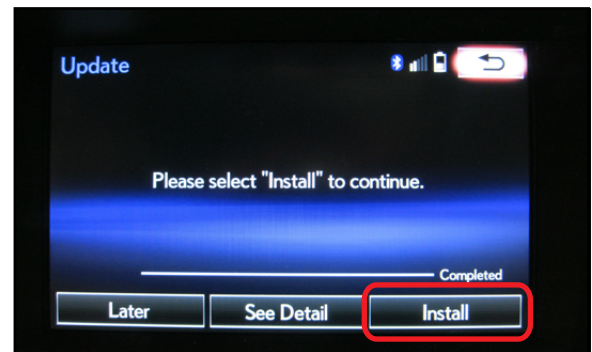
7. A screen will appear indicating the Apps are downloading.

Figure 4.



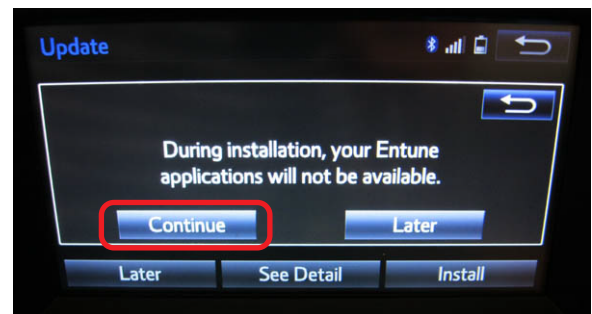
8. Select *Install* once the Apps have downloaded.

Figure 5.



9. Select *Continue* to start the installation of Apps.

Figure 6.



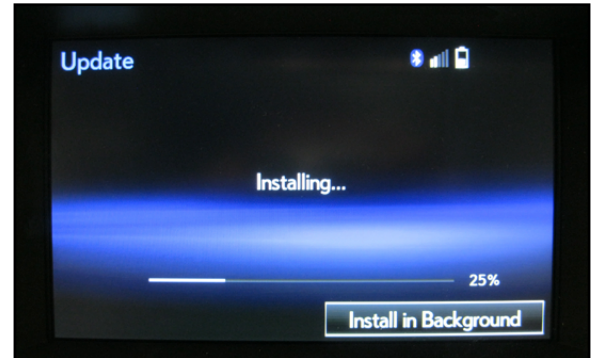
## Entune Apps and Data Services Download and Installation Process

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### Initialization/Update Procedure (Continued)

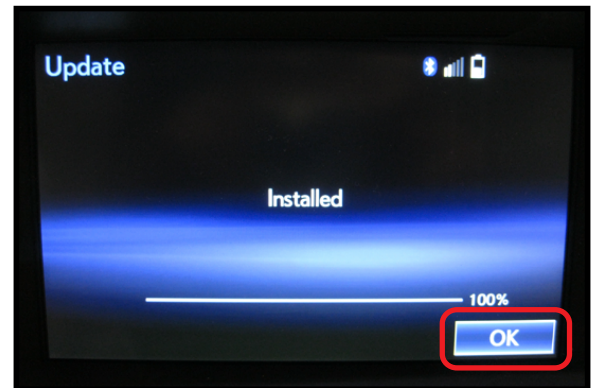
10. A screen will appear indicating the Apps are installing.

**Figure 7.**



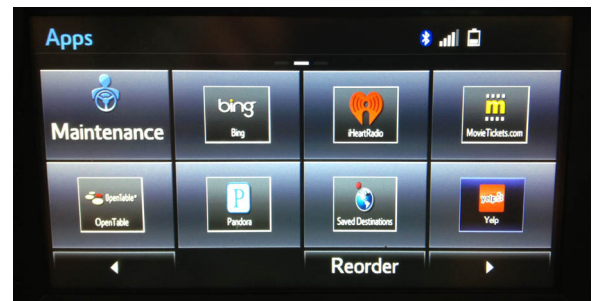
11. Select *OK* once the Apps have installed.

**Figure 8.**



12. Once the update is complete, the available Apps will be listed on the *Apps* menu screen.

**Figure 9.**



13. The installation/update is now complete.