

Subject

Window and Windshield Product Report Tips

Market

USA

Service Category

Vehicle Exterior

Section

Window/Glass

Applicability

Multiple Models

APPLICABLE VEHICLES

2009-2014	Highlander	2009-2014	FJ Cruiser
2009-2014	Camry	2009-2014	Prius
2009-2014	Tundra	2009-2014	Sienna
2009-2014	Matrix	2013-2014	Avalon HV
2012-2014	RAV4 EV	2012-2014	Prius V
2009-2011, 2013-2014	Land Cruiser	2009-2014	4Runner
2009-2014	Sequoia	2009-2014	Avalon
2009-2014	RAV4	2009-2014	Venza
2010, 2012-2014	Prius PHV	2009-2014	Yaris
2009-2014	Tacoma	2012-2014	Prius C
2009-2014	Highlander HV	2009-2014	Corolla
2009-2014	Camry HV		

CONDITION

Tips for writing a DPR (Dealer Product Report) on manufacturing issues for windows and windshields.

RECOMMENDATIONS

If you encounter a vehicle that exhibits a manufacturing issue and you're planning to submit a DPR on the issue; please include a photo that outlines the concern area with white paint marker and a photo of the Regulation ID which is located in the lower corner of the glass.

NOTE: Do NOT write reports on stone chips or other outside influences that cause glass damage.

Before taking a picture of the Regulation ID, place a blank sheet of paper behind the Regulation ID (sheet of paper must create a contrast with the text of the Regulation ID).



LINK REFERENCES

This Tech Tip does not contain any link references

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