

Tech Tip S-TT-0067-13

July 31, 2013

USA

Window and Windshield Product Report Tips

Section

Window/Glass

Multiple Models

Vehicle Exterior

APPLICABLE VEHICLES

2009-2014	хD	2013	iQ EV
2013-2014	FR-S	2009-2014	xB
2009-2014	tC	2012-2014	iQ

CONDITION

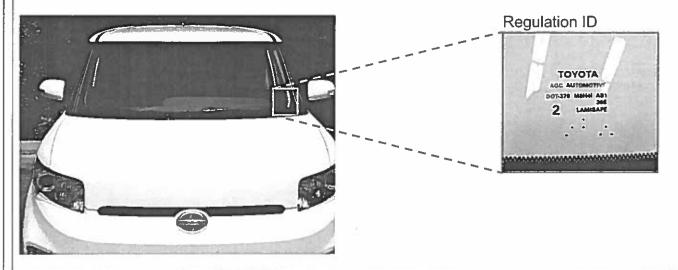
Tips for writing a DPR (Dealer Product Report) on manufacturing issues for windows and windshields.

RECOMMENDATIONS

If you encounter a vehicle that exhibits a manufacturing issue and you're planning to submit a DPR on the issue; please include a photo that outlines the concern area with white paint marker and a photo of the Regulation ID which is located in the lower corner of the glass.

NOTE: Do <u>NOT</u> write reports on stone chips or other outside influences that cause glass damage

Before taking a picture of the Regulation ID, place a blank sheet of paper behind the Regulation ID (sheet of paper must create a contrast with the text of the Regulation ID).



LINK REFERENCES

This Tech Tip does not contain any link references