

From: Quality Compliance
Sent: Thursday, June 22, 2017 3:59 PM
Subject: Warranty Enhancement Program ZG6 - Certain 2011 MY Tundra and Sequoia Vehicles - Extension of Warranty Coverage for Air Injection Pumps and Air Switching Valves - Internal
Attachments: ZG6 - RL - Legal and TMC Approved.pdf; ZG6 Dealer Package 6-22-17.pdf

In our continuing efforts to ensure the best in customer satisfaction, Toyota is announcing a Warranty Enhancement Program to extend the warranty coverage for Air Injection Pumps and Air Switching Valves on Certain 2011 Model Year Tundra and Sequoia vehicles.

Background

Toyota has received a number of reports regarding Air Injection Pumps and Air Switching Valves in certain 2011 Model Year Tundra and Sequoia Vehicles. In these reports, customers have indicated concerns regarding the illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves.

Although the Air Injection Pumps and Air Switching Valves are covered by Toyota’s New Vehicle Limited Basic Warranty* for 3 years or 36,000 miles (whichever comes first) and by the California Emission Warranty* for 7 years or 70,000 miles (whichever comes first), we at Toyota care about the customers’ ownership experience. Toyota is now extending the warranty coverage for repairs related to illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves.

The following information is provided to inform you and your staff of the program notification schedule and your degree of involvement.

Covered Vehicles:

There are approximately 108,000 Vehicles covered by this Warranty Enhancement Program. There are approximately 200 vehicles distributed to Puerto Rico covered by this Warranty Enhancement Program.

Please refer to Warranty Policy Bulletin (Bulletin No. POL17-02) for identification of vehicles covered by this Warranty Enhancement.

Model Name	Model Year	Production Period
Tundra	Certain 2011	Late July, 2010 through Early September, 2011
Sequoia		Early August, 2010 through Late August, 2011

Warranty Enhancement Program Details:

This Warranty Enhancement Program provides enhanced coverage to the vehicle’s “New Vehicle Limited Basic Warranty” as it applies to the Air Injection Pumps and Air Switching Valves. The specific condition covered by this program is illumination of the check engine light (Malfunction Indicator Light) due to moisture/water in the Air Injection Pumps and/or Air Switching Valves. If the condition is verified, the vehicle will be repaired with new Air Injection Pumps and Switching Valves under the terms of this Warranty Enhancement Program*.

- This Warranty Enhancement Program offers coverage for **10 Years from the Date of First Use or 150,000 miles, whichever occurs first.**

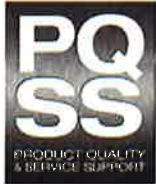
**This coverage is for warranty work performed at an authorized Toyota dealer only. It is subject to the same terms and conditions set forth in the New Vehicle Limited Warranty Section of the Owner’s Warranty Information booklet. For example, damage from abuse, an accident, theft and/or vandalism is not covered by the New Vehicle Limited Warranty or this warranty enhancement.*

Please reference the attachments for additional details.

Dealers will be notified on June 22,2017 at approximately 2:30pm Pacific time.

Thank you for your support,

Quality Compliance Department
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-5516
Fax 310-381-8095



We are unified in our passion
to provide the finest ownership experience.



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