

Subject		Market
Temporary Suspension of Techstream DCM Activations		USA
Service Category	Section	
Audio/Visual/Telematics	Outline-Audio/Visual/Telematics	
Applicability		
Lexus Models Equipped with a DCM		

APPLICABLE VEHICLES

2015-2017	RC F	2015-2017	NX300H
2015-2017	RC350	2010-2015	IS250C
2012	LFA	2010-2016	LS600H
2013-2015	IS250	2016-2017	IS300
2016-2017	GS200T	2015-2017	NX200T
2010-2011	GS460	2010-2011, 2013-2017	GS450H
2010-2012	HS250H	2013-2017	ES300H
2016-2017	GS F	2013-2017	ES350
2010-2017	LS460	2016-2017	RC300
2010-2017	RX450H	2011-2017	CT200H
2010-2017	IS350	2010-2017	RX350
2016-2017	IS200T	2010-2015	IS350C
2010-2014	IS F	2010-2011, 2013-2017	LX570
2016-2017	RC200T		

CONDITION

An error message is received when performing DCM activation initiated by Techstream. This is a known condition and will be remedied in the near future. Please discontinue DCM activations utilizing Techstream until further notice.

RECOMMENDATIONS

Create a Technical Assistance (TAS) Case, then call TAS for assistance with completing the DCM activation.

LINK REFERENCES

This Tech Tip does not contain any link references



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