

Subject

Market

USA

[Fujitsu-Ten and Pioneer Head Unit Equipped Vehicles] Connectivity Issues After iPhone Software Update to iOS9

Service Category

Audio/Visual/Telematics

Section

Audio/Video

Applicability

F-Ten and Pioneer-equipped vehicles.

APPLICABLE VEHICLES

2014-2016	Highlander	2007-2008, 2011	FJ Cruiser
2007-2010, 2014-2016	Camry	2006-2007, 2014-2015	Sienna
2008	Matrix	2015	Land Cruiser
2006-2008, 2010-2014	4Runner	2014	Sequoia
2005-2008, 2010	Avalon	2006-2010, 2013-2014	RAV4
2006-2008	Yaris	2014-2015	Prius C
2014-2016	Highlander HV	2013-2014	Corolla
2007-2010, 2014-2016	Camry HV		

CONDITION

Customers may experience connectivity issues when the following conditions are met:

- The customer's iPhone is operating on iOS9 firmware
- The customer's iPhone is connected to the vehicle via Bluetooth.

If the vehicle is equipped with a **Fujitsu-Ten** brand head unit, the customer may complain of one or more of the following:

- When playing media via Bluetooth audio and pressing the "Pause" button on the phone, media playback pauses for one second before resuming playback.
- Yelp searches return an error when search criteria includes a special character, e.g. !,\$,#.

If the vehicle is equipped with a **Pioneer** brand head unit, the customer may complain of one or more of the following:

- The customer's iPhone does not support the album image feature.
- When playing media via Bluetooth audio, one or more of a number of play/pause issues occur.

RECOMMENDATIONS

The issues listed above are under investigation and will be fixed in a future iOS firmware update.

LINK REFERENCES

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Page 1 of 2

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