

Front Seat Cushion Gradually Lowers

Service Category Vehicle Interior

Section Seat

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2007 – 2014	FJ Cruiser	

REVISION NOTICE

March 2, 2015 Rev1:

- Applicability has been updated to include 2009 – 2014 model year FJ Cruiser vehicles.
- The entire bulletin has been updated.

Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2007 – 2014 model year FJ Cruiser vehicles may exhibit a condition where the driver's seat bottom cushion height set position gradually lowers, requiring the seat to be adjusted back to the desired position. Replace the seat frame assembly to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
FJ Cruiser	TMC	2WD	JTEZU4BF#EK013887
		4WD	JTEBU4BF#EK198258

Parts Information

PART NUMBER		DETAIL	PART NAME	QTY
PREVIOUS	NEW			
71120-35201	71120-35390	–	Frame Assembly, Front Seat w/Adjuster, LH	1
71120-35231	71120-35310	With Active Headrest		1
71120-35242	71120-35410	With Airbag		1
71120-35252	71120-35400	Without Airbag		1

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1427	R & R Frame Assembly, Front Seat w/Adjuster, LH	1.5	71120-35201 71120-35231 71120-35242 71120-35252	99	40

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Repair Procedure

1. Confirm the seat bottom does NOT maintain a set vertical position.
2. After confirming applicability of the parts to the specific vehicle, replace the Front Seat Frame Assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2007 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”
- 2008 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”
- 2009 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”
- 2010 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”
- 2011 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”
- 2012 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”

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Repair Procedure (Continued)

- 2013 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”
- 2014 FJ Cruiser:
Vehicle Interior – Seat – “Seat: Front Seat Assembly: [Removal](#) / [Disassembly](#) / [Reassembly](#) / [Installation](#)”