

Door Trim Rattle During Audio Playback

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2013 - 2016	Avalon, Avalon HV	

Introduction

Some 2013 – 2016 model year Avalon and Avalon HV vehicles may exhibit a rattle noise from the base of the left front door trim during audio playback. Follow the procedure in this bulletin to address this condition.

Warranty Information

OP CODE	DESCRIPTION	TIME	OPF	T1	T2
BD1611	R & R Left Front Door Panel, Apply Foam	0.9	84927-07010-##	91	99

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER	PART NAME	QTY
08231-00801	Anti-Rattle Kit, Noise Kit	1

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Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	00002-06020-01	1

* Essential SST.

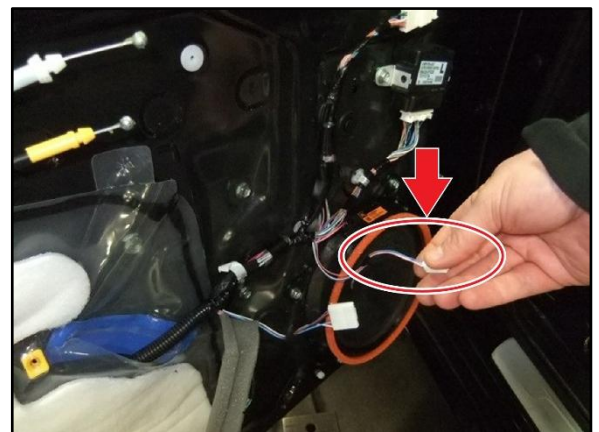
NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Repair Procedure

1. Is the rattle heard from the left front door panel?
 - **YES** – Continue to step 2.
 - **NO** – This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
2. Remove the left front door panel.
 Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:
 - [2013](#) / [2014](#) / [2015](#) / [2016](#) Avalon:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Disassembly”
 - [2013](#) / [2014](#) / [2015](#) / [2016](#) Avalon HV:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Disassembly”
3. Disconnect the seat memory harness connector.

Figure 1.

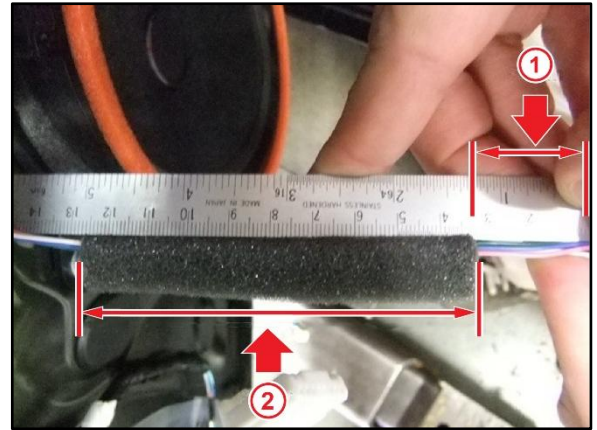


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Repair Procedure (Continued)

4. Apply a 90 mm long adhesive backed foam to the seat memory wiring harness beginning 35 mm from the rear edge of the connector. Foam is available in Anti-Rattle Kit PN-08231-00801.

Figure 2.



1	35 mm
2	90 mm

5. Re-connect the seat memory harness connector. (Confirm connector connection via push-pull method.)
6. Reinstall the left front door panel.
Refer to TIS, applicable model and model year Repair Manual:
 - [2013](#) / [2014](#) / [2015](#) / [2016](#) Avalon:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Reassembly”
 - [2013](#) / [2014](#) / [2015](#) / [2016](#) Avalon HV:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Reassembly”
7. Confirm repair.