

**\* \* TECHNICAL INFORMATION NOTICE \* \***

**DATE:** March 6, 2018  
**TO:** Mitsubishi Motors US & Puerto Rico Dealer Service and Parts Managers  
**RE:** New MEDIC SFTP Server  
**TIN NO.** TIN-18-00-003

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**AFFECTED VEHICLES:** All Models and Years

**PURPOSE**

A new Secure File Transfer Protocol (SFTP) server is being added by MMNA Information Technology (IT) to support existing and future dealership needs for the MEDIC. In order to continue to receive MEDIC updates, your dealership may need to modify your network firewall rules. **This change affects any dealership that implements firewall rules on their computer network.**

**Technical Details of Change:**

Inform your dealership's IT department to implement the following additional firewall setting **on or before March 30, 2018:**

- Allow outbound communication for **[redacted]**.

**Potential Impact of Non-action:**

Dealerships who enforce firewall rules and do NOT perform the requested change **may not be able to receive updates** for their MEDIC until the firewall setting has been applied. Failure to receive regular updates will result in your MEDIC restricting access to many important functions.

Should you have any questions regarding this change, please contact the MEDIC Hotline at **[redacted]**, Monday – Friday, 7:00 am – 4:00 pm (PST).