



Technical Service Bulletin

94 Ambient light in outer door handle does not work and/or water ingress into light housing

94 18 97 2050363/1 February 14, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, and Q5	2017 - 2018	All	Not Applicable

Condition

Customer states:

- The ambient light in the outer door handle does not work and/or water ingress into light housing.

Technical Background

There is a damaged seal (Figure 1) in the wiring harness connector for surround lighting in the outer door handle. Water seeps into the light in the outer door handle through the connector. This leads to the failure of the ambient light.



Figure 1. Damaged seal in wiring harness connector.



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Production Solution

Not applicable.

Service

If the ambient light in the outer door handle of the A4, A5, or Q5 does not work or it leaks, proceed as follows:

1. Check the wiring harness connector for the ambient light in the outer door handle for correct fit and its wiring for other irregularities.
2. If the wiring harness connector and its wiring for the ambient light in the outer door handle are damaged or have the white seal, the faulty ambient light in the outer door handle can be replaced (Figure 2).



Figure 2. Damaged or white seal connector.

3. If the wiring harness has an orange seal, this is the updated connector (Figure 3) and will not need to be replaced.



Figure 3. Updated connector.



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Note:

Start by inspecting one door handle light. If it is the old part, then replace all four (unless the A5 Cabriolet which would only replace two).

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9732		
Damage Code:	0055		
Labor Operations:	Remove and install front or rear light	9429 9999	10 TU
	OR		
	Remove and install front ambient lights	9424 1999	30 TU
	Remove and install rear ambient lights	9424 2099	30 TU
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2050363/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8W2 973 732 B	Housing	2 - 4



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Additional Information

All parts and service references provided in this TSB (2050363) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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