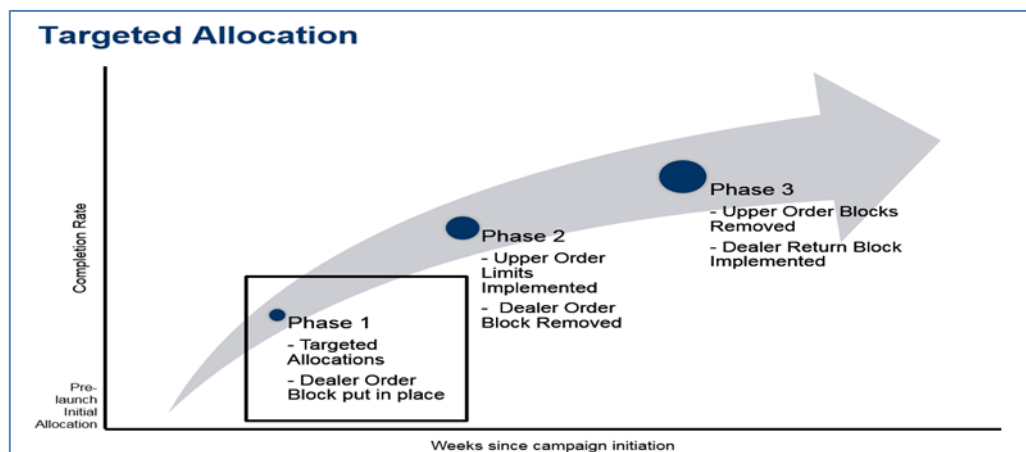




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CAMPAIGN PARTS BULLETIN – FOR IMMEDIATE DISTRIBUTION

| | |
|--------------------------|--|
| DATE | February 02, 2018 |
| TO | Dealer Principal, Sales Manager, Service Manager, Parts Manager, Warranty Administrator |
| CAMPAIGN/TOPIC | Targeted Allocation Process Safety Recall 80C5 – Auxiliary Heater & Safety Recall 80C6 – Auxiliary Heater & Software |
| MARKET(S) | United States and Canada |
| PARTS INFORMATION | <p>We are currently in Phase 1 of the 80C5/80C6 Auxiliary Heater Targeted Allocation process.</p> <ul style="list-style-type: none"> Phase 1 of the Targeted Allocation process allows dealers to receive a weekly allocation based on your vehicle population, claims submitted, and safety stock. (Calculation based on remaining population multiplied by a safety stock percentage). We will continue with Phase 1 of the Targeted Allocation process in order to best accommodate all dealers due to the global supplier capacity constraint. We will continue to monitor inventory levels and will increase safety stock based on availability. <u>Please remember to submit your claims immediately and ensure that repair appointments are scheduled in accordance with your weekly allocations.</u> Weekly allocation orders will be shipped Wednesdays for delivery to the dealer on Thursdays. <p>Thank you for your continued support.</p> |



IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.