



Date: November 03, 2017
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,
General Manager & Parts Manager
From: Audi Customer Protection
Subject: Repair Available for Emissions Recall 23V5 – Customer Vehicles Only
2013-2015 MY Audi Q7 3.0L TDI GEN 2.1

On November 06, 2017 repairs for customer-owned vehicles included in Emissions Recall 23V5 (3.0L TDI Gen 2.1) can begin.

Please refer to the 23V5 Emissions Recall circular that will be posted to Elsa and ServiceNet on November 06, 2017 for complete information.

This modification has only been approved for customers in possession of their vehicle. This approval does not apply to new unsold vehicles in your inventory. Affected Audi Q7 vehicles in your inventory (both new and CPO) remain unavailable for sale until EPA and CARB approve a resale plan. A separate communication will be distributed once these approvals are received.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection